Crusader Clinic celebrates the opening of the new Women’s Health Medical Unit at the Crusader Clinic on Broadway-Uram Building - January 30, 2008. Photo by Scott Morgan/Rockford Register Star/Copyrighted/Used with permission
Thank you for your tremendous support of Crusader Clinic. Each month, 700 new patients register with us to make Crusader Clinic their medical home. We take that role very seriously, striving to provide an oasis of safety, caring and respect as we annually help more than 40,000 individuals with their personal healthcare needs.

In January 2008 we dedicated our new Women's Health Center on the 3rd Floor of the Crusader Clinic Broadway-Uram Building in Rockford, representing a major component of our recent, very successful $5.2 million capital campaign "Shaping the Future of Community Healthcare in Northern Illinois." Meanwhile, renovations at Crusader Clinic's "Woodward Center for Community Healthcare," at 1200 West State Street, Rockford, are scheduled to be completed later this year and will feature major improvements on the third floor for enhanced privacy for clients and a Founder's Education Center with meeting space and classrooms for community education. On the first floor, the new Cosmopolitan Club Patient Education Center is being added to enhance Crusader Clinic's clinical and preventive healthcare.

The renovations reflect Crusader Clinic's proactive efforts to respond to community need, especially the rising number of publicly insured infant deliveries. In 2007, Crusader doctors provided prenatal care for 1,173 babies, nearly all of them delivered by Crusader doctors at SwedishAmerican Hospital and representing a 20 percent increase over the previous year and a 46 percent increase since 2004.

Crusader Clinic sees daily that the face of the medically needy has become the face of the eroding middle class. Corporate downsizing, reduced health benefits and more working poor have contributed to the alarming fact that Rockford's poverty rate of 22 percent is double the statewide rate of 11 percent. Seventy-three percent of Crusader Clinic's patients live below the federal poverty level ($20,650 for a family of four) and 16,000 (40%) of its patients are children under the age of 19.

We are fully committed to providing care for the neediest in our community, recognizing that the clinical aspects of the patient cannot be separated from the social. At Crusader Clinic, our doctors, nurses and other medical and support staff understand that quality primary healthcare must be entirely personal. We are grateful to our many partners who recognize that Crusader Clinic cannot do this work alone and who share in our strategic vision to "do good" while doing business. On behalf of our professional staff and mission-driven Board of Directors, I thank you.

Gordon Eggers, Jr., President & CEO
Crusader Clinic
MISSION & VISION

Crusader Clinic

Is a community-based, not-for-profit community health center.

Our Mission
Crusader Clinic serves the Rock River Valley area with quality primary care for all people in need.

Our Vision
Reaching out with Heart in Hand - championing the needs of the underserved and providing healthcare for all, regardless of their ability to pay, as we eliminate disparities in healthcare.

Our Commitment
We are committed to a collaborative healthcare system that is
• Patient-centered in all aspects
• Affordable and accessible
• High quality with dignity, compassion and cultural sensitivity

Crusader Clinic is accredited by the Joint Commission on Accreditation of Healthcare Organizations.

Crusaders Health Foundation

Mission
The Crusaders Health Foundation was established in 1985 as a not-for-profit Illinois corporation to solicit and receive gifts and contributions for and on behalf of Crusader Clinic and to support its charitable program and activities through expenditure of such funds received.

Role
A 25-member board of community leaders solicits funds from a variety of sources for the benefit of Crusader Clinic. These funds are used for capital projects, upgrading facilities, operating expenses and medical equipment that will ensure quality patient care.
Pharmacy Services
• Low-cost prescription drugs (Crusader Clinic patients only)
• Medication Resource Specialist
• PharmD for Medication Management

Dental Care
• Preventive exams, fillings and cleanings
• Emergency treatment
• Root canals, crowns and partial dentures (on a limited basis)

Health Education Services
• Case managers educate patients on asthma, chronic lung disease, diabetes, hypertension, congestive heart failure and weight management

Optical Care
• Eye exams by an optometrist
• Diagnosis of cataracts and glaucoma
• Eyeglasses and contact lenses

Community Services
• Information and referrals to appropriate resources in other community agencies
• Healthcare for the Homeless Program
• Living with HIV/AIDS Program
• Spanish interpreters

“CRUSADER HELPS THOSE HELP THEMSELVES.”
Thanks to the generosity of the Rockford community, the “Shaping the Future” Capital Campaign led by volunteer Chair Dan Loescher exceeded its goal and raised an impressive $5.2 million. The Crusaders Health Foundation initiated the campaign in November 2005 to support major renovations in infrastructure upgrades to Crusader’s two Rockford facilities - Crusader Clinic on West State Street and the Crusader Clinic on Broadway-Uram Building to address growing demand for quality, affordable primary healthcare.

We are truly grateful to the 1,174 campaign donors who helped us achieve our goal. Special thanks to the following major donors for their support: Woodward, U.S. Department of Health & Human Services, The Kresge Foundation, SwedishAmerican Medical Foundation, Janet Kjellstrom, Willard J. & Alice C. Corbett Foundation, OSF Saint Anthony Medical Center, AMCORE Foundation, John R. Anderson Family Foundation and the Gloyd Family Foundation.

A total of 40,125 individual clients were provided 162,312 patient encounters by Crusader Clinic health providers during 2007. The clinic continues to register 700 new patients monthly. Of patients served, 55% were on Medicaid, 31% were uninsured, 7% were on Medicare and 7% had private insurance. Crusader exceeded its federal funding for sliding scale patients without insurance by over $1.6 million, to provide over 11,000 additional visits.

Thanks to a generous grant from the Illinois Children’s Healthcare Foundation that totals $185,752, Crusader Clinic will expand dental care to children at the Crusader Clinic on Broadway-Uram Building, Dental Care Center. Following recommendations from the American Academy of Pediatric Dentistry and the American Dental Association, this funding will allow Crusader to focus on a new initiative to have patients receive their first dental evaluation within six months of their first tooth and no later than twelve months of age.

Faced with a growing demand for prenatal care, Crusader Clinic has responded to the community need by caring for low-income and Medicaid women who delivered 1,173 babies during 2007. This represents 20% of all babies born in Winnebago County and an astounding 46% growth in the number of babies cared for by Crusader since 2004. A new Women's Health medical unit, which was part of the capital campaign, opened at the Crusader Clinic on Broadway-Uram Building in February 2008. This new state-of-the-art women's center will increase efficiencies to serve many more patients with obstetrical and gynecological care.

During 2007, the Crusader Clinic/Cosmopolitan Mobile Diabetes Program went to 25 events to provide diabetes screenings. Of those tested, nearly 12% had abnormal test results. The Cosmopolitan International adopted the Crusader Clinic/Cosmopolitan Diabetes Program as one of five official Major Cosmopolitan Diabetes Programs. Since 1994, the Rockford Cosmopolitan Club, the Cosmopolitan Diabetes Foundation and several Mid-States Federation Clubs have donated more than $300,000 to support Crusader’s efforts to provide diabetes education and health care to its 2,700 diabetic patients. We thank them for being an avenue of health and hope to persons with diabetes...until there is a cure!
PATIENT PROFILE

CRUSADER PATIENTS IN 2007

Service by Type

Total unduplicated
Patients..................40,125
Medical..................31,077
Dental.....................9,868
Optical.....................3,076
(some patients receive multiple services)

Crusader’s Patient Base Ethnic Origin

Insurance Status

Caucasian 38%
African American 28%
Hispanic 23%
Asian 3%
Other 8%
Uninsured 31%
Medicaid 55%
Private Insurance 7%
Medicare 7%
RESOURCES PROFILE

FISCAL YEAR 2007

BUDGET $22,898,000

2007 REVENUE

Patient Fees 72%
Pharmaceutical Donations 8%
Donations 1%
State & Other Grants 3%
Federal Grant 16%

2007 EXPENSES

Pharmaceuticals & Supplies 22%
Contractual 7%
Depreciation 2%
Staff costs 59%
Occupational 4%
Other 6%
GOVERNANCE

CRUSADERS CENTRAL CLINIC
ASSOCIATION BOARD OF DIRECTORS
2007-2008

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VICE CHAIR
Leon Hansen, Illinois Employment Security

TREASURER
Peter T. Roche, Riverside Community Bank

SECRETARY
Anne Mayock
Vern Cassens
Lawrence Ferolie, Attorney, Ferolie & Perrecone, Ltd.
Roger Jansen, Winnebago County Facilities Engineering Dept.
Kathleen Kelley, M.D., SwedishAmerican Health System
Thomas McCaffery
David Ruffin
Gladys Sanders
Peter Seger
Lindsay Smith, RAMP
Rebecca Cook Kendall, CHF Board Liaison

CRUSADERS HEALTH FOUNDATION
BOARD OF DIRECTORS
2007-2008

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Phil Turner

1ST VICE PRESIDENT
Pat Fong, AMCORE Investment Group, NA

2ND VICE PRESIDENT & SECRETARY
Rebecca Cook Kendall, Rockford Health Council

TREASURER
Jim Millikin, Millikin, Benning, Kleckler, Kobischka, LLP

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Michele Corirossi, Attorney
Mary Linn Green, RN, MSN, JD, Hinshaw & Culbertson, LLP
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Dean Olson, Aircraft Gear Corp.
Anita Camille Papich
Albert Provenzano
Matthew Ripplinger, Broadmoor Insurance Agency
Reggie Taylor, MSM, Dept. of Commerce and Economic Opportunity
Fleur Wright, Northern Illinois Hospice and Grief Center
Todd Steffen, CCCA Liaison

"IF YOU (CRUSADER CLINIC) WEREN'T HERE, I DON'T KNOW WHAT I'D DO!"
Leadership

Crusaders Central Clinic
Association Executive Management Team

Gordon G. Eggers, Jr., PA-C, MPH
President & CEO

Noel D. Nickel, MBA
Chief Operations Officer

Steven Lidvall, MD, MPH
Chief Medical Officer

Samuel Miller, CPA
Vice President Finance

Linda E. Niemiec, CFRE
Vice President Development

Vanessa Parada, PHR
Director of Human Resources

Shelton Kay
Director of Minority Health Access

Nancy Halverson, MS
Director of Women's and Children's Services

Terry White
Leading Edge Consulting Group

Physicians (Cont’d)

Tarek Harb, MD
Steven Lidvall, MD
Vasanna Lerdvoratavee, OD
Raquel Malabanan, MD
Lisa Malone, MD
Kelly Mcgregory, MD
Edmond Mertzenich, DPM
Edwin Okeson, MD
Joseph Pittman, MD
Anselma Ramilo, MD
Forrest Riordan, MD
Monica Simionescu, MD
Larry Sy, MD
Jack Wall, MD
Ronald Weingart, OD
Ana Zavadzakas, MD

Mid-Level Providers

Greg Campbell, PA-C
Brittany Heck, APN
Johnathan Hopman, PA-C
Deb Hysell, APN
Denise MacLeod, APN
Karen Naleway, APN
Christina Pace, PA-C
Teana Rhoads, APN
Katherine Schenck, PA-C
Jan Simone, APN
Kathy Walsh, APN
Lynn Yontz, APN

Dental Providers

Holly Bartman, DDS
June Lallas, DDS
Roger Pearson, DDS
Sima Sam, DDS
Gordon Thorell, DDS
Brent VerHeecke, DDS
Patrick Woods, DDS
Julie Young, DDS
Crusader Clinic on West State Street
1200 West State Street
Rockford, IL 61102
1-815-490-1600

Crusader Clinic on Broadway
Uram Building
Broadway & 7th Street
Rockford, IL 61104
1-815-490-1600

Crusader Clinic Belvidere
1050 Logan Avenue
Belvidere, IL 61008
1-815-547-1930

Crusader’s Community Clinic of Northwest Illinois at the Stephenson County Health Department
(children’s dental services only)
10 West Linden Street
Freeport, IL 61032
1-815-599-8414

Crusader Clinic Cosmopolitan Club
Mobile Diabetes Program
2006 Recognition

Spirit of Caring Award Winners

• Vern Cassens
• Jerry Paris
• Dick Nordlof

Organization Award
Cosmopolitan Club of Rockford

Forrest Riordan, III, Distinguished Humanitarian Award for Excellent Medical Service
Dr. Edwin Okeson

Crusader Clinic Awards

Gordon Eggers, Jr., President & CEO,
Crusader Clinic was the recipient of:

• The National Physician Assistant Service to the Underserved Award presented by the American Academy of Physician Assistants
• President's Award presented by The Illinois Academy of Physician Assistants
• 2007 Distinguished Alumnus Award by the Baylor College of Medicine Physician Assistant Program

Accreditation

• Crusader Clinic has been accredited by the Joint Commission on Accreditation of Health Organizations three times since 1999.

Crusader Clinic Staff

A generous staff donated more than $32,500 to the Crusaders Health Foundation and over $8,500 to United Way of Rock River Valley

“Crusader Cares! That should be your motto! It truly must be in the hearts of all who work there.”
REMEMBER CRUSADER CLINIC IN YOUR ANNUAL GIVING AND ESTATE PLANNING

Through Crusaders Health Foundation, there are many ways to support Crusader Clinic’s mission of providing quality primary healthcare to the medically underserved in our region.

By naming Crusaders Health Foundation as a beneficiary in a will or trust, insurance or retirement plan, or bank account, donors can take pride in knowing that they have bestowed a legacy of caring for the health needs of the future.

The professional staff of the Crusaders Health Foundation can assist in identifying strategies to fulfill your estate planning needs. All inquiries are without obligation and held in the strictest confidence. We also recommend that you consult your legal/financial advisor when planning your charitable gift in order to protect its value and tax benefits.

Please call or write:

Linda Niemiec, CFRE, Vice President Development
Crusaders Health Foundation
1200 West State Street, Rockford, IL 61102
1-815-490-1621   E-mail: lniemiec@crusaderclinic.org

For more information, visit our web site at:
www.crusaderclinic.org