This report represents VIP COMMUNITY MENTAL HEALTH CENTER INC’s responses to Charting Impact, a joint project of BBB Wise Giving Alliance, GuideStar USA Inc, and Independent Sector. Charting Impact uses five simple yet powerful questions to encourage strategic thinking and help organizations share concise information about their plans and progress toward impact.

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**Mission:**
The mission of the Violence Intervention Program is to protect and treat all victims of family violence and sexual assault.
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1. What are we aiming to accomplish?
Since its founding in 1984, the Violence Intervention Program (VIP) has sought to protect and treat all victims of family violence and sexual assault in Los Angeles by (1) providing victims of abuse with comprehensive, around-the-clock forensic, medical, and mental health services, and (2) offering services for those without financial resources or health coverage, especially those under the care of the state. Paramount to all, the primary objective of the clinicians and support staff at the Violence Intervention Program is to strengthen and support our child clients and their caregivers. This is done through a collaboration of (1) ongoing medical care that reduces disparities among vulnerable populations, (2) thorough mental health assessments that better equip both children and their caregivers, (3) appropriate case management that strengthens the family unit by meeting the needs of all caregivers.

2. What are our strategies for making this happen?
Since 2001, when VIP created its nonprofit organization, its goal was to provide a comprehensive approach to helping victims of abuse. In order to achieve this central goal, we have opened up various centers throughout the years staffed with the best and brightest in the medical, mental health, and education fields. Staff at the VIP Community Mental Health Center (VIP-CMHC) supports child victims and non-offending family members with bilingual services and evidence-supported treatment. Some of these services included crisis intervention, clinical assessments, individual, family and group therapy, mentoring, tutoring, case management and advocacy. The staff at our Community-Based Assessment and Treatment Center (CATC) provides child abuse victims and foster children with high quality and consistent medical care and services—which, unfortunately, usually is not the status quo for these children. The Children's Welcome Center (CWC) and Youth Welcome Center (YWC) provide a safe and comfortable place where children awaiting placement into foster care can have access to mental health and medical assessments. Our mentoring and tutoring program pairs our child clients with positive adult role models that help them focus on their academic achievement and overall aspirations. Our Case Management team works with the caregivers and siblings to ensure that the family unit as a whole is strengthened as the client works on his or her own mental health. By creating this wide array of services and centers for victims and their caregivers, VIP is able to approach our clients’ needs in a holistic and integrated way.

3. What are our organization's capabilities for doing this?
VIP was the first Family Advocacy Center in the United States. Since that time, we have been a renowned leader in the treatment and ongoing care of victims of abuse. Being the primary hub for all child abuse cases in Los Angeles County, our Children’s Medical Village sees roughly 20,000 victims of violence a year. Our unique public-private partnership with LAC+USC has enabled us to: (1) create the HUB system, an infrastructure throughout the county which makes it possible to execute a continuum of services throughout Los Angeles; (2) hire specially trained health care professionals, as well as counselors and therapists, who employ evidence-based practices that have been developed with state and industry-leading partners to meet the unique needs of the children we see; and (3) continue to grow in other areas such as mentoring, tutoring and skills-based training, based on the needs of our community.

4. How will we know if we're making progress?
VIP-CMHC employs quantitative and qualitative monitoring and evaluation measures to ensure that each client receives the best care possible. When victims enter our program and are identified as qualifying for evidence based practice (EBP) services, our therapists use pre-, mid-, and post treatment questionnaires, tailored to specifically address the client's needs. These assessments provide a clear picture of where children are at the start, in the middle, and at the end of treatment in our program. We use the surveys as a way to inform our therapist's practice and to continue to improve our program on a
consistent basis. Additionally, VIP’s mentoring and tutoring program tracks progress on a quarterly basis. Program staff administer mentor and tutor surveys to track participation and progress of the children participating in the mentoring and tutoring program and the experience of the volunteer mentors and tutors. Surveys are administered every three months to track the quality of the program and to respond to any issues that might arise. In addition, the program tracks number of volunteers, hours worked and contributions made to the organization. The clinical staff charts child progress achieved through contact with a mentor or tutor. They note changes in socialization, educational success, and ability to trust adults. These rigorous outcome measures help staff and administrators at VIP to continually pursue excellence in the services we provide for our clients.

5. What have and haven't we accomplished so far?

For more than 30 years, the Violence Intervention Program has continued to make progress towards our central goal of providing a multidisciplinary, one-stop resource for victims of abuse. VIP has and continues to work with families, schools, and other community organizations in East Los Angeles on public health, community outreach and education programs to break the cycle of violence. We would like to further integrate prevention services models for early identification of families and teens in foster care at high risk for abuse and neglect and provide them with targeted medical and mental health services.