This report represents Chicago Children's Advocacy Center’s responses to Charting Impact, a joint project of BBB Wise Giving Alliance, GuideStar USA Inc, and Independent Sector. Charting Impact uses five simple yet powerful questions to encourage strategic thinking and help organizations share concise information about their plans and progress toward impact.

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Mission:
At ChicagoCAC, we believe that freedom from abuse and exploitation is a basic human right and strive to always provide the highest standard of care to the children and families that come to the Center. ChicagoCAC’s mission is to unite public, private and community partners to ensure the safety, health and well-being of abused children in the City of Chicago.

The content of this Charting Impact Report is the sole product and responsibility of Chicago Children's Advocacy Center. This report does not in any way represent an endorsement from Independent Sector, BBB Wise Giving Alliance, or GuideStar, nor does it represent fulfillment of the BBB Wise Giving Alliance's Standards for Charity Accountability. For more information on Charting Impact, visit www.guidestar.org/chartingimpact
1. What are we aiming to accomplish?
Prevention: Education, Outreach and Prevention
1. Facilitate trainings, awareness-raising activities and collaborative partnerships to educate parents, caregivers and members of the community on preventing and responding to child sexual abuse.

Response: Forensic Support Services & Family Advocacy
1. Facilitate a child-focused investigation.
2. Children and families impacted by abuse will receive education and support through the investigative process.
3. Families will be able to better identify and address potential signs of trauma displayed by their children.
4. Children and families impacted by abuse who present with risk of harm to self or others will receive appropriate crisis intervention.
5. Families impacted by abuse will receive information and linkage to service providers.

Recovery: Family Hope Center
1. Families will have access to trauma-informed mental health treatment.
2. Children's symptoms will improve as a result of therapy.

2. What are our strategies for making this happen?
ChicagoCAC aims to achieve its goals by through the following strategies:
- Intake coordinators contact families referred through DCFS or CPD to coordinate a family's initial visit to ChicagoCAC; coordinate partners to facilitate a child-focused investigative process that preserves and protects evidence to support child abuse allegations.
- Forensic Interviewers provide children with a safe place to share their story in their own words to experts who will listen to them, protect them and help them heal.
- Family Advocates ensure that children and families get the support and resources they need, including mental health care, to help them overcome the trauma of abuse.
- Mental health therapists help children heal from the trauma of abuse.
- The support services team provides transportation to and from appointments at the center; offers a warm and welcoming environment for children and families when they arrive; provides developmentally-appropriate and culturally competent care and activities for clients and siblings before and after services.
- The MPEEC team coordinates efforts among child abuse pediatricians, child protection staff and law enforcement to protect children ages 0-3 whose serious injuries may have been caused by abuse and to ensure accuracy of medical diagnoses, leading to timely and appropriate interventions by child welfare and law enforcement personnel when needed.
- The Education, Outreach and Prevention team facilitates on-site and community-based trainings to raise awareness about signs and symptoms of abuse and how to respond appropriately.

3. What are our organization's capabilities for doing this?
ChicagoCAC is an accredited member of the National Children's Alliance, the governing body for all children's advocacy centers (CACs) across the country. Additionally, ChicagoCAC uses trauma-informed, evidence-based approaches to serve abused children and their families.

4. How will we know if we're making progress?
ChicagoCAC will know that it is making progress by achieving the following objectives:
Prevention: Outreach & Training Goal 1 - The outreach team will train 5,000 people about the signs and symptoms of child abuse.

Response: Investigative & Advocacy Goal 1 - ChicagoCAC staff will coordinate more than 2,000 cases of sexual abuse.
- The forensic interview team will conduct interviews within an average of 7 days after referral.

Goal 2 - 90% of families surveyed will report that the center staff provided them with resources to support their child and respond to his or her needs in the days and weeks ahead.
- 85% of families will receive a follow-up phone call from the family advocate within 1 day of the target designated by the triage score.
- 90% of families surveyed will report having received information from the family advocate about what to expect from their child's behavior after they leave ChicagoCAC.
- 100% of families will receive a crisis assessment.
- 100% of children and/or family members presenting with a risk of harm to self or others will receive crisis intervention services ranging from safety planning to psychiatric hospital linkage.

Goal 5 - 100% of families will receive a thorough
screening of their social service and mental health needs. -100% of families with identified social service needs will be offered referrals to appropriate service providers. -90% of families will report that the family advocate offered resources/assistance to meet social service needs. -100% of families with identified mental health needs who request treatment will receive services through the centralized wait list (CWL) or be referred to a non-PATHH community provider. -90% of families will report that the family advocate explained the process of referring and obtaining counseling services for the child. Recovery: Mental Health Goal 1 -60% of children referred will attend at least one therapy session. -An average of 100 children will be served at any given time. -Families will attend at least 270 sessions per month, or 3,240 per year. -70% of scheduled appointments will be completed. Goal 2 -Families will achieve an average of 75% of their treatment objectives by discharge. -50% of clients will have an improvement in emotional/behavioral functioning as documented by pre- to post-therapy standardized measures. -90% of surveyed families will report satisfaction with services received.

5. What have and haven't we accomplished so far?
In February 2015, ChicagoCAC completed its 18,000 square foot facility expansion, funded by the City of Chicago via Tax Increment Financing (TIF) funds, providing dedicated child-friendly spaces for mental health services and community outreach and education, as well enhancing existing spaces for forensic interviews and meetings with Family Advocates. The completion of this addition coincides with ChicagoCAC’s five-year strategic plan, currently in year three, dedicated to growing program areas to increase the capacity for services available to families. ChicagoCAC is focused on improving the multidisciplinary response to all forms of child maltreatment. Family Hope Center staff are continually working to expand our program's capacity, as well as increase the mental health services available in the community, particularly for children who have experienced trauma (like the trauma of child sexual abuse). We are also working to expand our Education, Outreach and Prevention Program to raise awareness about child sexual abuse in the community and educate adults and caregivers on the steps they can take to keep their children safe.