This report represents SAN ANTONIO CHRISTIAN DENTAL CLINIC, INC.’s responses to Charting Impact, a joint project of BBB Wise Giving Alliance, GuideStar USA Inc, and Independent Sector. Charting Impact uses five simple yet powerful questions to encourage strategic thinking and help organizations share concise information about their plans and progress toward impact.

**SAN ANTONIO CHRISTIAN DENTAL CLINIC, INC.**

1 Haven for Hope Way Bldg. 1, Ste. 400, San Antonio, TX 78207
210-220-2325
www.sachristiandental.org

**Mission:**
San Antonio Christian Dental Clinic extends Christ's healing by providing charitable dental care to low-income and homeless Bexar County adults. We augment our healing ministry with a no-cost program preparing disadvantaged young adults for employment as dental assistants.
1. What are we aiming to accomplish?

SACDC's goals include: 1.) Providing basic access to dental care for the impoverished and homeless of Bexar county. 2.) Increasing the overall health and wellness of the city through preventive and restorative dental care. 3.) Reducing the number of those living in Bexar county who have been negatively impacted by periodontal disease. 4.) Work with Haven for Hope to help the homeless population of San Antonio move towards self-sufficiency. 5.) Train and equip at-risk youth and young adults with the tools necessary to obtain an entry level position in the allied health field.

2. What are our strategies for making this happen?

In order to meet our goals to bring health and healing to San Antonio's homeless and impoverished populations, SACDC operates a 16-chair operatory dental clinic staffed by volunteer dentists from Bexar County, dental and dental hygiene students from the UT Health Science Center Dental School, and registered dental assistants. In 2016, 2,401 patients were treated on-site. San Antonio Christian Dental Clinic funds its care by partnering with local grant-giving foundations and individual donors to supply the funds and tools necessary to meet this large volume of annual patient visits. San Antonio Christian Dental clinic is headquartered on the Haven for Hope campus and works with other partnering organizations such as WellMed Senior Centers, and SAMM Ministries to identify those who are most in need and provide them with dental care necessary to eliminate the barriers that prevent them from reaching self-sufficiency. Additionally, in order to train and equip disadvantaged and at-risk youth with the tools necessary for obtaining an entry level position as dental assistants in the allied health field, SACDC provides a tuition-free training program to train participants that eliminates barriers to access for education. The course graduates 18 participants each year.

3. What are our organization's capabilities for doing this?

In order to achieve our goals and execute our strategy, SA Christian Dental Clinic works with over 200 individual clinical volunteers to perform our procedures throughout the year. These volunteers range from dental assistants and front line administrative staff to hygienists, dental students and residents to certified hygienists and dentists. Many clinic volunteers have been donating their time to the agency since its inception in 1986. In addition to local dentists, we also have a long-term partnerships with UT Health Science Center Dental School, San Antonio District Dental Society, and Greater San Antonio Hispanic Dental Association. In conjunction with the dental school partners, each senior dental student at the school rotates at our clinic ensuring that that they are exposed to some of the hardest clinical cases in the city while being trained by top-notch dental faculty and providing us with a body of volunteers that help us ensure that a minimum patient threshold will be met. The presence of these students and their advisors bolsters the level of care the clinic provides because it ensures that the level of dentistry being performed at the clinic is on par with the offerings of an academic health science center. While we currently only operate at half-capacity, we hold regular recruitment meetings, reach out to volunteers through local dental chapters and social media, and continue to host tours at our clinic in order to obtain the personnel necessary to maximize our facility capacity by 2025.

4. How will we know if we're making progress?

Indicators of a successful execution of our strategy include high levels of pain relief among our patients, decreased levels of infection, increased quality of health, increased levels of recare and regular visits to the clinic for checkups, decreases in subsequent major procedures for repeat patients, and increases in patient satisfaction with both the clinical experience and self-esteem. In addition, our clinic is aligning with certain standards laid out by the government in the their Healthy People 2020 plan and part of our measurement for success is based on our ability to contribute to overall city-wide increases in oral health that meet the percentage goals at the national level. In particular, the goals we are seeking to meet include: OH-3.1
Reduce the proportion of adults aged 35 to 44 years with untreated dental decay by 2.4% OH-3.2 Reduce the proportion of adults aged 65 to 74 years with untreated coronal caries by 1.7% OH-3.3 Reduce the proportion of adults aged 75 years and older with untreated root surface caries by 3.8% OH-4.1 Reduce the proportion of adults aged 45 to 64 years who have ever had a permanent tooth extracted because of dental caries or periodontal disease by 8.4% OH-4.2 Reduce the proportion of adults aged 65 to 74 years who have lost all of their natural teeth by 2.4% OH-5 Reduce the proportion of adults aged 45 to 74 years with moderate or severe periodontitis by 1.3% OH-6 Increase the proportion of oral and pharyngeal cancers detected at the earliest stage by 3.3% OH-14.1 (Developmental) Increase the proportion of adults who received information from a dentist or dental hygienist focusing on reducing tobacco use or on smoking cessation in the past year OH-14.2 (Developmental) Increase the proportion of adults who received an oral and pharyngeal cancer screening from a dentist or dental hygienist in the past year OH-14.3 (Developmental) Increase the proportion of adults who were tested or referred for glycemic control from a dentist or dental hygienist in the past year In order to achieve these goals, we have developed longstanding partnerships with other nonprofit agencies that aid us in the screening effort and direct patients to the clinic. Once at the clinic, these patients are triaged and provided a treatment plan. In order to determine whether the dental clinic is helping to achieve its community-wide goals, we plan to compare census data in the areas which we primarily serve to determine if there have been reductions in overall numbers.

5. What have and haven't we accomplished so far?

Given that the long-term goal of San Antonio Christian Dental Clinic is reducing the number of those living in Bexar county who have been negatively impacted by periodontal disease, our short-term progress closely aligns as we seek to address these needs on a daily basis. Because of our recent 800% growth in clinic size, we currently only operate at 45% of capacity. As a result, much attention is paid to developing local partnerships with dentists and dental programs in order to increase the number of care providers we have available for patient care. Over the past year, we have begun progressing towards our goals by increasing our number of dental volunteers, bringing aboard dental hygienists so that we proactively treat decay and periodontal disease. We have successfully established a new partnership with WellMed Medical Management in order to increase older adults. Additionally, given that patients without dental insurance typically only visit the dentist when the are in extreme pain, the dental clinic has routinely focused on treating immediate need at the expense of basic, preventive care. With the recent hiring of a full-time hygienist, we will now be able to schedule our patients for return visits and better monitor their health over the long term. This will in turn, provide us with more data on whether we are meeting our goals outlined above. Our greatest accomplishment was realizing the long-held goal of adding preventive care for the clinic's patients, thanks to private funding for a full-time Dental Hygiene Director in August 2015, transitioning from a purely responsive to a preventative clinic. The Dental Hygiene Director spends 70% of his time providing preventive services to the clinic's patients, while the remaining 30% is spent working with the Dental Services Director to ensure patients' oral health needs are addressed with the goal of preventing dental emergencies, recruiting volunteer hygienists for the clinic, and providing community hygiene education.