The Rescue Mission


This report represents The Rescue Mission's responses to Charting Impact, a joint project of BBB Wise Giving Alliance, GuideStar USA Inc, and Independent Sector. Charting Impact uses five simple yet powerful questions to encourage strategic thinking and help organizations share concise information about their plans and progress toward impact.
What we do: The Rescue Mission provides help and hope to men, women and children who need shelter, food and assistance with life changes that lead to self-sufficiency.

How we do it: Guided by our Christian faith and belief in the human spirit, the Rescue Mission works with people at all stages of addiction, homelessness or other life challenges, offering proven services, support, and facilities.

Where we're going: Originally founded to serve homeless men in Tacoma, the Rescue Mission has grown to serve women and children in all parts of Pierce County. We lead by learning, nurturing, innovating and partnering.
The content of this Charting Impact Report is the sole product and responsibility of The Rescue Mission. This report does not in any way represent an endorsement from Independent Sector, BBB Wise Giving Alliance, or GuideStar, nor does it represent fulfillment of the BBB Wise Giving Alliance's *Standards for Charity Accountability*. For more information on Charting Impact, visit [www.guidestar.org/chartingimpact](http://www.guidestar.org/chartingimpact)
1. What are we aiming to accomplish?

The goals of the Rescue Mission are to meet homeless people's immediate needs for food and shelter and help them move from homelessness to self-sufficient and productive lives in the community.

2. What are our strategies for making this happen?

1) Strategies to provide for homeless people's immediate needs for food and shelter
   a) Emergency shelter for unaccompanied men
   b) Emergency shelter for unaccompanied women and families with children
   c) Hospitality kitchen that provides free breakfast and supper every day of the year to anyone in need
   d) Clothing and other items available free of charge to people in need

2) Strategies to help people transition from homelessness to self-sufficient and productive lives in the community.
   a) Veteran's Resource Center that provides case management to homeless veterans and connects them with their entitlements
   b) Transitional Housing apartments with case management, career coaching, adult education, and life skills classes
   c) Free, faith-based, year-long residential addiction recovery for men, women, and families with children
   d) Adult Basic Education (adult literacy, math) and GED (high school equivalency diploma) preparation
   e) Career Coaching and help accessing post-secondary vocational training, college programs, or internships
   f) Child/Youth Program that engages children and youth through developmentally appropriate and enrichment programming to increase self-esteem, emotional health, social and academic skills.

3. What are our organization's capabilities for doing this?

RESCUE MISSION RESOURCES:
* Active and diligent Board of Trustees. * Fiscally responsible Chief Executive Officer.
* Dedicated staff. * Numerous eager and helpful volunteers. * Valuable community partnerships with other agencies.
* Contracts with local government entities. * Generous funding from foundations and corporations. * Vital donations (small and large) from individuals in the community who are concerned about people in need.
* Gifts-in-kind including food, clothing, household, baby, and hygiene items that help leverage financial donations
* More than 100 years of agency experience serving the homeless (agency established in 1912).

4. How will we know if we're making progress?

Each program within the Rescue Mission measures and reports on the Outcomes and Indicators which it contracts to monitor for government and foundations that fund these programs. Following are Outcomes and Indicators being tracked by Rescue Mission programs.

1. Shelter for Women and Families: Outcome: Improved Family Stability
   Indicator A: Develops self-sufficiency goals and milestones
   Indicator B: Meets self-sufficiency milestones (definition= obtains either employment and/or permanent housing while in the shelter)
   Success: Must achieve both indicators for the outcome to be successful.

2. Good Neighbor Cafe (hospitality kitchen): Outcome: Immediate Need for Food Met
   Indicator A: Ensures food is available at appropriate times.
   Indicator B: Ensures quantity of food is appropriate.
   Success: Must achieve both indicators for the outcome to be successful.

3. Emergency Services Men's Shelter: Outcome: Immediate Need for Shelter Met
   Indicator A: Reserves a bed.
   Indicator B: Ensures shelter is available at appropriate times.
   Success: Must achieve both indicators for the outcome to be successful.

4. Youth Program: Outcome: Improved Academic Performance
   Indicator A: Develops academic goals.
   Indicator B: Achieves 75% of academic goals.
   Success: Must achieve both indicators for the outcome to be successful.

5. Transitional housing at Tyler Street Family Campus: Outcome: Becoming More Self-Sufficient
   Indicator A: Exiting into permanent housing
   Indicator B: Becoming employed
   Indicator C: Not receiving government assistance (TANF, etc)
   Indicator D: Increased income
   Success: The outcome is achieved to varying degrees according to how many indicators are met.

6. The New Life Program (addiction recovery) Outcome: Becoming Free of Addiction to Alcohol and/or Drugs
5. What have and haven't we accomplished so far?

FY 2014-15 OUTPUTS:
* Number of unduplicated clients served: 2,445 known because they have accessed services that require IDs, and hundreds more not counted who eat anonymously in our hospitality kitchen.
* Number of nights of shelter: 154,028 (average of 421 clients per night)
* Number of meals served: 311,334 (an average of 850 per day).

FY 2014-15 OUTCOMES:
* Shelter for Women and Families Outcome- Improved Family Stability: 44.3% of all clients; 83.6% of case managed clients.
* Good Neighbor Cafe (hospitality kitchen) Outcome- Immediate Need for Food Met: 89.5%.
* Emergency Services Men's Shelter Outcome- Immediate Need for Shelter Met: 77.5%

THE DATA BELOW IS FROM 2013-14 and needs updated....sorry I did not get to this yet!
* Transitional housing at Tyler Street Family Campus Exiting into permanent housing: 82%
* Becoming employed by exit: 50%
* Receiving TANF at exit: 41% (compared to 82% at entry) - half were able to exit TANF
* Increased income at exit: 32%
* The New Life Program (addiction recovery)- Persistence in Residential Program to Graduation (a period of about nine months): 33%

BEYOND DATA:
Outputs measure the number of clients served and the numbers of units of service they receive (nights of shelter, meals, hours of case management, etc.) Outcomes measure the percentage of clients who achieve the changes that services are designed to produce. Hidden in all these numbers are real human beings. The changes in their lives do not seem adequately reflected when they are reduced to statistics. For this reason, whenever possible, we include photos and stories of clients. Stories and pictures, too, are just reflections of reality, but they flesh out data a bit, helping readers imagine how life changes feel from the standpoint of clients. However, changes in client lives are important not only to clients themselves, their families, and their friends. Personalities, experiences, goals, and achievements combine to make each of us unique and valuable to the rest of humanity. We are all in this together: when one falls we all falter, and when he/she stands up again, we all walk lighter. When a client leaves homelessness for a self-sufficient and productive life in the community, the immediate community benefits, and ripples proceed outward that affect the rest us. no matter where we are located.