Volunteers of America Ohio & Indiana

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Report Generated on: 06/27/2024

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Volunteers of America Ohio & Indiana

aka Volunteers of America
© Columbus, OH
∞ voaohin.org
📞 (614)253-6100

MISSION
Volunteers of America is committed to reaching and uplifting all people. We serve people in need and create opportunities for them to rebuild their lives to reach their full potential. Together we bring about positive change in the lives of individuals in communities throughout Ohio and Indiana, working to build healthy communities for all.

Our mission is to offer hope, restore dignity, and transform lives to help people reach their full potential.

Our vision is a world where all people live in safety, with social, emotional and physical well-being, spiritual fulfillment, justice, and hope.

EIN
34-0861121

RULING YEAR
1965

IRS SUBSECTION
501(c)(3) Public Charity

FOUNDING YEAR
1896

MAIN ADDRESS
1780 East Broad Street
Columbus, OH
43203

AFFILIATION TYPE
Subordinate Organization

CONTACT
Nicole Knowlton, Executive Vice President, Development & Communications
(614) 372-3120
nicole.knowlton@voaohin.org

PRESIDENT & CEO
John R. von Arx III

BOARD CHAIR
Rob Gilmore

SUBJECT AREA
Homeless services

NTEE Code
Homeless Services/Centers (P85)
**PROGRAMS**

1. Veterans Services  
   Population(s) served: Veterans

2. Behavioral Health  
   Population(s) served: Adults

3. Residential Reentry  
   Population(s) served: Adults

4. Housing Services  
   Population(s) served: Adults

5. Community Enrichment  
   Population(s) served: Children and youth, Adults

**POPULATIONS SERVED**

1. Children and youth
2. Adults
3. Economically disadvantaged people
4. Incarcerated people
5. Substance abusers
6. Veterans
7. Homeless people

**COMPLIANCE**

- IRS Pub 78 Verified as of June 2024
- IRS BMF 509(a) (1) as of June 10, 2024
  Section 509(a)(1) organization as referred to in Section 170(b)(1)(A)(i)

**TRANSPARENCY MEASURES**

- Board Practices Reported?
- Diversity Data Reported?
Programs & Results

PROGRAMS
Source: Self-Reported by Organization, September 2023

**Veterans Services**

Population(s) Served: Veterans

Since 1992, we’ve been offering evidence-based targeted veterans’ programs, and we’re currently the leading human services provider to homeless veterans in communities throughout Ohio and Indiana.

We’re committed to ending homelessness for those already on the street and preventing others from becoming homeless. In addition, we support veterans through an array of services including, housing, intervention, behavioral health, employment, case management, shelter, life-skills, therapy, and more.

Proudly serving thousands of veterans in Ohio and Indiana each year.

**Behavioral Health**

Population(s) Served: General/Unspecified

Volunteers of America’s Behavioral Health Services provides a wide range of high-quality mental health and substance use disorder treatment programs in Indiana and Ohio.

Mental health and substance use disorders rarely appear by themselves, often being complicated by other serious problems. No matter how complex these issues, we can help.

**Residential Reentry**

Population(s) Served: General/Unspecified

Volunteers of America Ohio & Indiana Residential Reentry programs serve formerly incarcerated individuals, some of who are eligible for early release from prison due to judicial release, and/or have substance abuse issues in the Cincinnati, Dayton, Mansfield and Toledo in Ohio and Evansville, Indianapolis, in Indiana. Case managers and residents create an individualized program plan to address their specific needs. Progress is routinely assessed to ensure a positive outcome by the end of the program.

**Housing Services**

Population(s) Served: General/Unspecified

For over a century, we’ve believed in the power of housing as the foundation for life. Housing for homeless individuals comes in many forms – all with the goal of stabilization and sustainability. Housing is more than four walls and a roof, it is many programs and services all provided to address the different needs of each individual and family we serve to end homelessness.

Housing Services are provided in Columbus, Port Clinton, and Sandusky, Ohio and in Gary and Terre Haute, Indiana.

**Community Enrichment**

Population(s) Served: General/Unspecified

Throughout our history, we have been committed to serving people who need our help the most.

We strengthen and enhance communities through variety of community programs, including information and referral, food and prepared meals, and thrift stores throughout Ohio and Indiana.
RESULTS

Number of homeless participants engaged in housing services

TOTALS BY YEAR

<table>
<thead>
<tr>
<th>Year</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>2022</td>
<td>468</td>
</tr>
</tbody>
</table>

Population(s) Served: No target populations selected

Related program: Housing Services
CHARTING IMPACT

What are the organization's key strategies for making this happen?

Volunteers of America Ohio & Indiana's strategic plan, Healthy Communities for All, Horizon 2026 is overseen by the Board of Directors, the Executive Leadership Team and senior leadership. A detailed strategic plan with tactics and measurement is closely monitored for changes and improvements as needed.

What are the organization's capabilities for doing this?

We are a ministry of service with nearly 1,000 professional employees dedicated to helping people reach their full potential and build a brighter future. Through human services programs, Volunteers of America Ohio & Indiana helps people from 65 program locations in Ohio & Indiana plus regional services throughout the states. Using evidence-based practices, professional case managers, housing experts, administrators, clinicians, caregivers, psychologists and leaders throughout Ohio and Indiana help provide each person with the tools and services necessary to rebuild their lives.

We are also accredited by the Commission on Accreditation for Rehabilitation Facilities (CARF). Accreditation demonstrates that our organization values the input of our clients and is accountable to the community. Additionally, we offer American Society of Addiction Medicine (ASAM) treatment levels 1 through 3.5 in our Outpatient Clinic and Residential Treatment Facilities.

What have and haven't they accomplished so far?

The Healthy Communities for All, Horizon Strategic Plan 2026, launched in the fall of 2023.
Operations

Source: Self-Reported by Organization, September 2023

PRESIDENT & CEO

John R. von Arx III

LinkedIn profile

Prior to joining Volunteers of America Ohio & Indiana as President and CEO, von Arx served as a policy director for Indiana Governor Mitch Daniels, two-term Marion County auditor, and consultant on government operations for KPMG LLP and Crowe LLP.

BOARD CHAIR

Rob Gilmore
Kohrman Jackson & Krantz
Term: 2020 -

BOARD CO-CHAIR

John McGoff
USAF (Ret)
Term: 2020 -

BOARD MEMBERS

Kate Beatty
Fifth Third Bank

Rob Gilmore
Kohrman Jackson & Krantz

Michael Leach
(Retired) Nationwide Mutual Insurance Co.

Dr. John McGoff
U.S. Air Force (Retired)

Ann McIver
Citizen Energy Group

Andrew Thornton
The National Bank of Indianapolis

John von Arx III
Volunteers of America Ohio & Indiana

Lisa Waite
Choices Coordinated Care Solutions

Dianne Allen
Retired Executive Director Ohio Statewide Development Corp.

Janelle Ellis
Diebold Nixdorf

Pat Gamble-Moore
Community Development Banking PNC Bank
Mike Guggenheim
Guggenheim Commercial Real Estate Group

Kyle Hanson
Community Choice Financial

Monika Johnson
Nationwide Mutual Insurance Co.

David Malatestenic
Hopebridge, LLC

Edward Sagebiel
Eli Lilly and Company

Tony Brown
One America

Tracey Clark
Alliance for Substance Abuse Progress, Inc.

Dr. Maria Del Rio Hoover
Ascension Health Systems

Gwyn Eastom
FORVIS

Jonathan Sadlier
Oswald Companies

Tony Brown
AES Corporation

Dan Cornpropst
Elevance Health

Sheila Prillerman
Retired Veteran & Homeless Advocate

Sherry Seiwert
Indiana Economic Development Corporation
## STAFF

<table>
<thead>
<tr>
<th>Staff Type</th>
<th>Name</th>
<th>Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>Senior Staff</td>
<td>John von Arx III</td>
<td>President &amp; CEO</td>
</tr>
</tbody>
</table>
# BOARD LEADERSHIP PRACTICES

GuideStar worked with BoardSource, the national leader in nonprofit board leadership and governance, to create this section, which enables organizations and donors to transparently share information about essential board leadership practices.

## BOARD ORIENTATION & EDUCATION

Does the board conduct a formal orientation for new board members and require all board members to sign a written agreement regarding their roles, responsibilities, and expectations?

**Yes**

## CEO OVERSIGHT

Has the board conducted a formal, written assessment of the chief executive within the past year?

**Yes**

## ETHICS & TRANSPARENCY

Have the board and senior staff reviewed the conflict-of-interest policy and completed and signed disclosure statements in the past year?

**Yes**

## BOARD COMPOSITION

Does the board ensure an inclusive board member recruitment process that results in diversity of thought and leadership?

**Yes**

## BOARD PERFORMANCE

Has the board conducted a formal, written self-assessment of its performance within the past three years?

**Yes**
Organizational Demographics

Who works and leads organizations that serve our diverse communities? This organization has voluntarily shared information to answer this important question and to support sector-wide learning. GuideStar partnered on this section with CHANGE Philanthropy and Equity in the Center.

Leadership

The organization's leader identifies as:

- **Race & Ethnicity**: White/Caucasian/European
- **Gender Identity**: Male
- **Sexual Orientation**: Decline to state
- **Disability Status**: Decline to state

### Race & Ethnicity

<table>
<thead>
<tr>
<th>Category</th>
<th>Board Members</th>
<th>Staff</th>
<th>Senior Staff</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asian/Asian American</td>
<td>0%</td>
<td>1%</td>
<td>0%</td>
</tr>
<tr>
<td>Black/African American</td>
<td>25%</td>
<td>38%</td>
<td>13%</td>
</tr>
<tr>
<td>Hispanic/Latino/Latinx</td>
<td>4%</td>
<td>5%</td>
<td>13%</td>
</tr>
<tr>
<td>Middle Eastern/North African</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>Native American/American Indian/Alaska</td>
<td>0%</td>
<td>1%</td>
<td>0%</td>
</tr>
<tr>
<td>Native Hawaiian/Pacific Islander</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>White/Caucasian/European</td>
<td>71%</td>
<td>49%</td>
<td>75%</td>
</tr>
<tr>
<td>Multi-Racial/Multi-Ethnic (2+ races/ethnicities)</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>People who prefer to identify with another race or ethnicity</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>Unknown or decline to state</td>
<td>0%</td>
<td>4%</td>
<td>0%</td>
</tr>
</tbody>
</table>

### Gender Identity

<table>
<thead>
<tr>
<th>Category</th>
<th>Board Members</th>
<th>Staff</th>
<th>Senior Staff</th>
</tr>
</thead>
<tbody>
<tr>
<td>Female</td>
<td>46%</td>
<td>31%</td>
<td>63%</td>
</tr>
<tr>
<td>Male</td>
<td>54%</td>
<td>36%</td>
<td>36%</td>
</tr>
<tr>
<td>Non-binary</td>
<td>6%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>People who prefer to identify with another gender identity</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>Unknown or decline to state</td>
<td>0%</td>
<td>1%</td>
<td>0%</td>
</tr>
</tbody>
</table>

### Transgender Identity

No data

### Sexual Orientation

No data

### Disability

No data.
Equity Strategies  Last Updated: 02/19/2021

Candid partnered with Equity in the Center - a project that works to shift mindsets, practices, and systems within the social sector to increase racial equity - to create this section. Learn More

Data

✓ We review compensation data across the organization (and by staff levels) to identify disparities by race.

✓ We ask team members to identify racial disparities in their programs and/or portfolios.

✓ We disaggregate data to adjust programming goals to keep pace with changing needs of the communities we support.

✓ We have long-term strategic plans and measurable goals for creating a culture such that one's race identity has no influence on how they fare within the organization.

Policies and processes

✓ We have a promotion process that anticipates and mitigates implicit and explicit biases about people of color serving in leadership positions.

✓ We seek individuals from various race backgrounds for board and executive director/CEO positions within our organization.

✓ We have community representation at the board level, either on the board itself or through a community advisory board.

✓ We help senior leadership understand how to be inclusive leaders with learning approaches that emphasize reflection, iteration, and adaptability.

✓ We engage everyone, from the board to staff levels of the organization, in race equity work and ensure that individuals understand their roles in creating culture such that one's race identity has no influence on how they fare within the organization.
## Appendix

### Key Documents

<table>
<thead>
<tr>
<th>IRS Forms 990</th>
<th>Not Available</th>
</tr>
</thead>
<tbody>
<tr>
<td>IRS Forms 990T</td>
<td>![2018 990T](2018 990T)</td>
</tr>
</tbody>
</table>


Volunteers of America Ohio & Indiana

Aka Volunteers of America

1780 East Broad Street
Columbus, OH 43203

Foundation Status Code: PC*
Public charity described in section 509(a)(1) or (2)

NOTE: This is a subordinate organization covered under group exemption number 1736. IRS regulations specify that subordinate organizations within Group Exemptions inherit the tax deductibility (i.e., Pub 78) status of the parent organization. For reference, the parent organization is VOLUNTEERS OF AMERICA INC (13-1692595).

IRS Publication 78 Details

<table>
<thead>
<tr>
<th>Organization name</th>
<th>Location</th>
<th>Most recent IRS Publication 78</th>
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</thead>
<tbody>
<tr>
<td>VOLUNTEERS OF AMERICA OHIO &amp; INDIANA</td>
<td>COLUMBUS, OH</td>
<td>June 2024</td>
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<table>
<thead>
<tr>
<th>EIN</th>
<th>Deductibility status description</th>
</tr>
</thead>
<tbody>
<tr>
<td>34-0861121</td>
<td>Generally, a central organization holding a group exemption letter, whose subordinate units covered by the group exemption are also eligible to receive tax-deductible contributions, even though they are not separately listed (deductibility limitation dependent on various factors).</td>
</tr>
</tbody>
</table>

IRS Business Master File Details

<table>
<thead>
<tr>
<th>Organization name</th>
<th>Most recent IRS BMF</th>
<th>Reason for Non-Private Foundation Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>VOLUNTEERS OF AMERICA OHIO &amp; INDIANA</td>
<td>June 10 2024</td>
<td>Section 509(a)(1) organization as referred to in Section 170(b)(1)(A)(i)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>EIN</th>
<th>IRS subsection</th>
<th>Foundation Code</th>
<th>Foundation Code Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>34-0861121</td>
<td>This organization is a 501(c)(3) Public Charity</td>
<td>10</td>
<td>Church</td>
</tr>
</tbody>
</table>

This organization was not included in the Office of Foreign Assets Control Specially Designated Nationals (SDN) list.

On September 8, 2011, the IRS issued regulations which eliminated the advance ruling process for a section 501(c)(3) organization. Learn more

* The Foundation Status Code is the code that foundations are required to provide for each grantee annually on part XV of Form 990PF. Note that this code cannot be derived in some cases (e.g., supporting organizations for which ‘type’ can’t be determined).

IRS Revenue Procedure 2011-33 allows grantors to rely on third-party resources, such as GuideStar Charity Check, to obtain required Business Master File (BMF) data concerning a potential grantee’s public charity classification under section 509(a)(1), (2) or (3).

GuideStar Charity Check Data Sources

- GuideStar acquires all IRS data directly from the Internal Revenue Service.
- IRS Publication 78 (Cumulative List of Organizations) lists organizations that have been recognized by the Internal Revenue Service as eligible to receive tax-deductible contributions.
- IRS BMF 509(a)(1) is the code that foundations are required to provide for each grantee annually on part XV of Form 990PF. Note that this code cannot be derived in some cases (e.g., supporting organizations for which ‘type’ can’t be determined).
- The IRS internal Revenue Bulletin (IRB) lists changes in charitable status since the last Publication 78 release. Between the release of IRS Publication 78 and the subsequent IRS Internal Revenue Bulletin, the IRB date will reflect the most recent release date of IRS Publication 78.
- The IRS Automatic Revocation of Exemption List contains organizations that have had their federal tax-exempt status automatically revoked for failing to file an annual return or notice with the IRS for three consecutive years.
- The Foundation Status Code is a value derived by mapping the codes found on the 990PF filing instructions to the corresponding codes in the IRS BMF. Note that not all codes are able to be mapped due to insufficient data.
- The Office of Foreign Assets Control (OFAC) Specially Designated Nationals (SDN) list contains organizations that are owned or controlled by targeted individuals, groups, and entities, such as terrorists or narcotics traffickers. Their assets are blocked and U.S. persons are generally prohibited from dealing with them.
The IRS Business Master File lists approximately 1.7 million nonprofits registered with the IRS as tax-exempt organizations.