In order to evaluate the services provided by Everyone For Veterans, we asked veterans that received dental care to complete an Impact Questionnaire. This Questionnaire was designed to elucidate how the provided services impact veteran's physical and mental health, as well to see if the care met expectations.

Questions included:

1. Did the dental work you received meet your goals for care?
2. How happy are you with the dental care you received?
3. How did the dental care affect your chewing?
4. How did the dental care affect your smile?
5. How did this dental care affect your life aside from the ability to chew and smile?

In this report, we summarize the responses from veterans that received care in 2017 and 2018.
Question 1: Did the dental work you received meet your goals for care?

Level of Satisfaction is on a scale from 1-5, where 1 indicates “not at all” and 5 indicates “exceeded expectations”

Responses received: 44

Average Level of Satisfaction: 4.70

When asked to explain their rating, recipients said:

“Dr. ____ was amazing. Professional and at the same time very welcoming and kind. Great service and care.”

“Dr. ____ did great work…everyone in the office went out of their way to be nice, wanted to help me as a Vet.”

“Vet felt they made him feel valued being there.”
Question 2: How happy are you with the dental care you received?

Level of Satisfaction is on a scale from 1-5, where 1 indicates “not at all” and 5 indicates “exceeded expectations”

Responses received: 44

Average Level of Satisfaction: 4.84
Question 3: How did the dental care affect your chewing?

Dental Care’s Effect on Chewing is on a scale from 1-5, where 1 indicates “not at all” and 5 indicates “exceeded expectations”

*In many cases, the dental care needed and provided did not change chewing, so veterans responded with a “1” indicating no change.

Responses received: 44

Average Effect on Chewing: 3.72
Question 4: How did the dental care affect how you look?

Dental Care’s Effect on Smile is on a scale from 1-5, where 1 indicates “not at all” and 5 indicates “exceeded expectations”

*In many cases, dental care did not affect the patient’s smile, so veterans responded with a “1” indicating no change.

Responses received: 44

Average Effect on Smile: 3.52

When asked to explain their rating, recipients said:

“Gives me the confidence to smile...”

“Received a one tooth denture, and he now has smile back, does not cover [his] mouth anymore.”

“Happier so smile more!”
Question 5: How did this dental care affect your life, aside from the ability to chew and smile?

Dental Care’s Effect on Life is on a scale from 1-5, which excludes effects on smile or chewing, where 1 indicates “not at all” and 5 indicates “exceeded expectations”

Responses received: 44

Average Effect on Life: 4.23

When asked to explain their rating, recipients said:

“Relieved much anxiety/worry about further damage…”

“Received great education on proper dental care, changed his attitude about maintaining proper dental health.

“It added to my life with smile and overall health with [the ability] to eat better and [that a] stranger helped.”
When asked to elaborate on how the dental care affected their lives, responses generally fell into six categories:

- More Confidence: 14%
- Started Healthier Habits: 28%
- No Longer in Pain: 21%
- Grateful: 17%
- Eased Anxiety: 17%
- Other: 3%

*Some veterans discussed multiple positive impacts*
Other responses that we loved:

“Thanks so much. Many people say they support veterans but I’ve never experienced a program that has done so much for me.”

-Jason M.

“Your services are invaluable to the veteran community”

-Steven K.

“…this is the first time in my life I’ve been able to smile and chew confidently.”

-John C.

“Dentist was from Korea, within 50 miles from where he was on duty! [The] dentist brought him tea cups from Korea”.

-Paul

“I feel whole again.”

-name not provided