

TOUCHSTONE Mental Health

Strategic Plan | 2023 – 2025

MISSION

Touchstone Mental Health provides innovative, person-centered services that foster hope, health, and well-being.

VISION

All people whose lives are affected by mental illness flourish with access to effective treatment, quality housing, supportive services, and communities that are places of inclusion and belonging.

VALUES

- Dignity and respect are the cornerstones of all our interactions.
- Diversity, equity, and inclusion are vital components of a healthy culture that embraces difference.
- Innovation, excellence, and collaboration in our work helps us set the standard for mental health services and assure safe, affordable housing for the people we serve.
- Person-centered approaches ensure that all people have the right to make informed choices about their lives.

GOALS

1. Optimize our services to improve outcomes for the people we serve.
2. Foster a healthy organizational culture that attracts and retains a talented, passionate, and culturally competent workforce.
3. Promote and sustain a financially sound, mission-driven organization.