



2250 Thunderstick Drive
Lexington, KY 40505
(859) 254-1035
www.kvckentucky.org



Strategic Planning

KVC Kentucky engages in a strategic planning process every three to five years with our last strategic plan developed in July 2021. We review and report on progress towards our strategic plan goals monthly in board meetings. Annually, we conduct a review of the strategic plan and progress, and make relevant and necessary changes and adjustments. Our current strategic plan is as follows:

Ultimately, KVC Kentucky is committed to strengthening and supporting the well-being and vitality of Kentucky's children, adolescents, adults, families, and communities through achieving the following goals over the next three to five years:

1. By 2022, KVC Kentucky will establish a "Center" to incorporate best practices for promoting healing, health, vitality and wellbeing of children, individuals, families and communities.
2. By 2023, 1% of KVC Kentucky's operating expenditures will be utilized to provide primary prevention services.
3. By 2024, KVC Kentucky will strengthen the infrastructure that supports the development of new approaches at behavioral health and child welfare in order to achieve 25% growth that supports healthy children, adults, families and communities.

Outcomes and Data Indicators

KVC Kentucky not only values the importance of measuring our outcomes, but has invested significantly in the identification, creation and implementation of valid outcome and data measures of efficacy of our services and indicators of a healthy, thriving organization. We strive to measure if our services are truly helping our consumers, making desired impacts and if consumer satisfaction with our services. Our outcome and data indicators are reported on monthly at our Board meetings, and reviewed annually for necessary updates. Our Consumer Satisfaction Survey was developed and validated with the University of Kentucky. The LifeWorks Self-Sufficiency Matrix aids us in measuring whether our services are assisting to increase life functioning and social determinants of health of our consumers. Retention and fiscal strength are vital to our organization's health and ability to achieve the full impacts of our mission and continue to grow to serve more children and families in need. Our current outcomes and data indicators are as follows:

Outcome	Data Indicator	Update
Families Safely Together	92% of youth in home (at time of referral) will be in the home at discharge and 90% will remain	

	in the home at 12 months post discharge.	
Child Permanency	85% of all youth exiting our resource foster homes will leave for adoption or a move to better achieve her/his permanency goal.	
Consumer Self-Sufficiency	Lifeworks Target Domains average score change between Initial and Discharge Lifeworks assessments will be greater than the FY21 average of 0.59	
Consumer Experience	The average overall consumer experience score at discharge will be 4.0 or above (indicating agreement or strong agreement overall on our consumer experience survey including the following subscales treatment team skills, treatment team manners, perceived outcomes, improved functioning and accessibility).	
Talent Acquisition and Retention	65 % of employees exiting will provide a year or more of service, and maintain an 85% rate of filled positions.	

KPIs

Retention	Annual Goal: Monthly Goal:	
Consumer Satisfaction	Goal:	
Financial Strength	FY21 Monthly Net Income Monthly Net Income Goal	YTD Net Income YTD Net Income Goal: