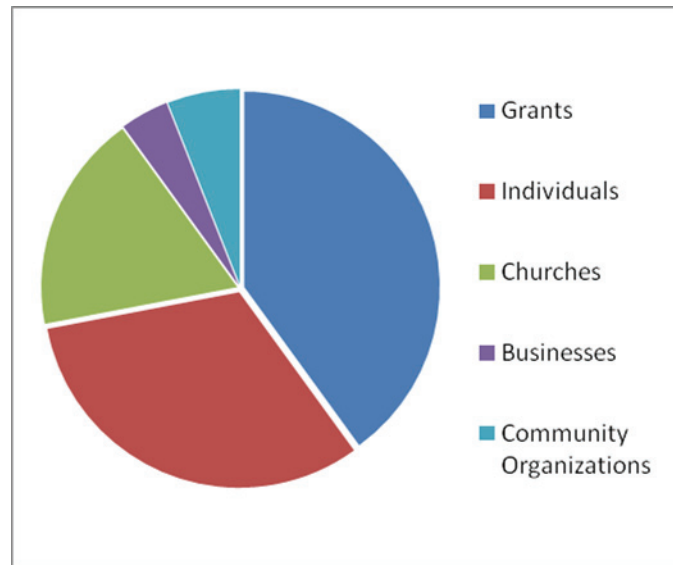
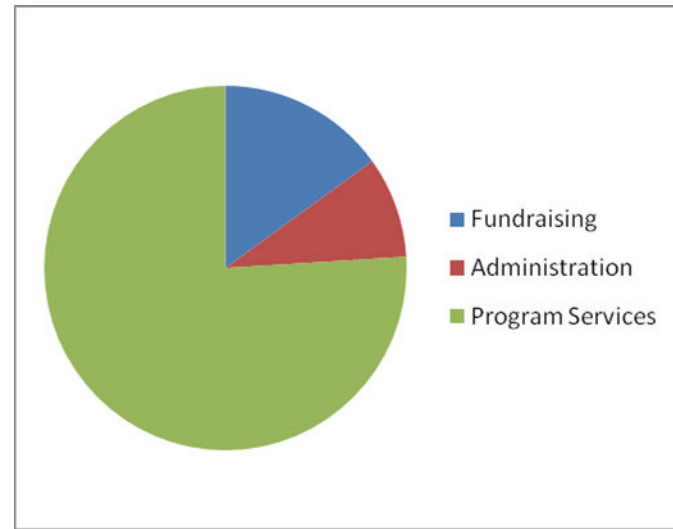


2013 FINANCIAL SUMMARY

2013 REVENUE



2013 EXPENSES



2013 ANNUAL REPORT

Mission Statement

“Recognizing the human dignity of all persons, Open Door Outreach Center’s primary mission, in the spirit of interfaith charity, is to provide emergency services (food, clothing, and referral information) to families in need”

“Open Door may offer, as funding permits, other special assistance programs and supplemental services meant to improve the quality of the life in the community”

OPEN DOOR OUTREACH CENTER, INC.

Main Building:
7170 Cooley Lake Road
Waterford, Michigan 48327
(248) 360-2930
(248) 360-4975 (fax)

Resale Store
7124 Cooley Lake Road
Waterford, Michigan 48327
(248) 360-4977

admin@opendooroutreachcenter.com (e-mail)
opendooroutreachcenter.com (website)

BOARD OF TRUSTEES

Stan Freville	President
Judy Johnson	Vice-President
Julia Le Blanc	Secretary
Kevin Whitlock	Treasurer
Eric Andrzejak	Trustee
William Bauer	Trustee
JoAnn Bolek	Trustee
Gene Gerard	Trustee
Pat Stock	Trustee
Robert Wright	Trustee

STAFF

Robin Maloney	Executive Director
Teresa Quiroz (6/13)	Client Services Director
Pat Kanners	Store Manager
Tammie Fenn	Administrative Assistant
Colleen Fitzpatrick	Accounting

DONATIONS

Community Organizations	6,135	6%
Individuals	31,322	32%
Churches	17,801	18%
Businesses	4,547	4%
Grants	38,540	40%
Total	\$98,345	100%

GIFTS IN KIND \$7,618

OTHER REVENUE

Fundraising	35,867
Resale Store Sales	52,787
Volunteer Services	282,429
Donated Food and Clothing	293,244

TOTAL REVENUE \$664,327

GRAND TOTAL \$770,290

2013 EXPENSES

Fundraising	15%
Administration	9%
Program Services	76%

VOLUNTEERS

Our volunteers here at Open Door bless us with their time each week. Several positions from the pantry, reception, office work, and especially our Resale Store are all staffed by our selfless volunteers. Volunteers organize and oversee the majority of Open Door’s fundraisers, events, and special programs. Their commitment enables Open Door to be a good steward of precious resources that go directly to serving our clients and the community. “Neighbor helping Neighbor” shines each day at Open Door through the dedication of our treasured volunteers.

Open Door Outreach Center was established in 1980. We are a 501(c)(3) tax exempt organization, licensed by the State of Michigan to solicit donations from the public to support its programs, #MISC7533.

CLIENT PROFILE

PERCENTAGE OF FAMILY UNITS

SERVICED

Single Parent	16%
2 Adults with Children	16%
Person Alone	34%
Senior Citizen	9%
Other	24%

NEW CLIENTS

In 2013 we serviced **643** client families for the first time. We are proud to extend our services to more families and expand our footprint in the community.

FOOD PANTRY

The core of our mission is to provide supplemental nutrition to the growing number of food insecure households. In 2013 we serviced **2,875** families, distributing **126,399** pounds of food. We thank our community partners at Forgotten Harvest, Waterford Panera Bread, Meijer’s Corporation, Kroger, and the White Lake Community Garden for providing much of this food. Additionally, we are privileged to purchase the remaining food from Gleaners Community Food Bank of Southeast Michigan and local merchants in our supporting community.

Community	Service	% of Total	Pounds of Food
Waterford	1,720	59.00%	74,043
White Lake	549	19.00%	25,301
Commerce	110	4.00%	4,667
Walled Lake	76	3.00%	3,662
West Bloomfield	156	5.00%	8,127
Keego/Sylvan	85	3.00%	3,417
Wixom	86	3.00%	3,427
Other	104	4.00%	4,483
TOTAL	2,875	100.00%	126,399

CRISIS FUNDING

When funding is available, Open Door provides financial assistance to families facing urgent issues due to unemployment, disability, limited income, and other unforeseen circumstances. These funds help prevent evictions and utility shut-offs. Moreover, clients can receive fuel only cards to assist with transportation expenses. In 2013, **64** clients received **\$1585.00** in gas cards.

In addition to funds provided directly by Open Door, we collaborate with fellow resource agencies and partner churches to secure needed funding to prevent utility shutoffs, foreclosures, and evictions. Our partners provided \$33,821.72 to clients through our referral services. **THANK YOU** to those agencies and churches for their continued support.

	Clients Serviced	Amount Provided
Community		
Waterford	80	\$6627.93
White Lake	28	2508.71
Walled Lake	4	400.00
West Bloomfield	5	450.00
Wixom	4	282.77
Keego/Sylvan Lk	6	464.23
Gas Cards	64	1585.00
TOTAL	191	\$12,318.64

FEED THE CHILDREN, SUMMER 2013

We distributed an additional 1,755 pounds of food in June –August 2013. Client families with children in the household received an extra box filled with child-friendly breakfast and lunch items at each of their monthly pantry visits. This program was largely supported by church and scout troop food drives.

TOTAL VALUE: \$2965.95

RESALE STORE AND CLOTHING

The Open Door Resale Store is a daily function of our Client Services Department. By supplying our clients with their basic clothing and household needs we are able to provide more support to their sensitive financial circumstances. In 2013, Open Door provided 674 households with the critical basic need of clothing. **TOTAL VALUE: \$46,757.50**

HOLIDAY PROGRAMS

EASTER

We provided 125 families with food for a complete Easter. Also, 60 children received \$762.00 worth of gifts with books and stuffed animals. A total of **1,542** pounds of food was distributed.

TOTAL VALUE: \$3,367.98

THANKSGIVING

We provided turkeys and a complete dinner, including dessert to 70 families. A total of **1,989** pounds of food was distributed.

TOTAL VALUE: \$3,361.41

CHRISTMAS / HOLIDAY

100 seniors and adults living alone were given a complete holiday meal (**1,129** pounds of food) with a small gift. This program value was **\$2808.00**. Again in 2013, local families and businesses participated in our Adopt-A-Family Program. This provided a holiday meal and gifts to 17 of our client families with a value of **\$6,255.00**. Due to the enormous generosity of this community, Open Door had a surplus of gifts, books, and pajamas. Clients in December 2013 shopped in the “North Pole Annex” During their monthly trip through the pantry. This added bonus to our clients resulted in **\$2090.00** worth of holiday gifts.

TOTAL VALUE: \$11,153.00

BACK TO SCHOOL

This popular program returned in 2013 with some new perks for our client’s children. Open Door provided 195 students from 89 client families with new back packs filled with school supplies as well as a shopping trip to the White Lake Kohl’s for new clothing and an Open Door Resale Store clothing

voucher. Back to School 2013 served as a pilot for program distribution at our partner church, Calvary Lutheran in White Lake. During distribution, students selected additional hats, scarves, books, and pajamas.

TOTAL VALUE: \$19,339.00

THANK YOU TO OUR DONORS

We express our deep gratitude to our private donors, partner churches, local businesses, service organizations, area schools, and our surrounding community for their continued generosity with pantry donations and financial support.

“THANK YOU TO ALL”

FOUNDATIONS

Thank you also to the following foundations for granting us funds during 2013: Clement Kern Foundation, NSF Foundation, The Rice Bowl, Serra Family Foundation, Lula Wilson Trust, Myrtle Hess Charitable Trust, William Hess Charitable Trust, Wal-Mart, and those not wishing to be publicly acknowledged.

NEW ADDITIONS TO OPEN DOOR IN 2013!

This year ushered in new change and transitions to many aspects of the programs at Open Door. Clients now have access to a mobile Gleaners representative that will assist them with completion of the State of Michigan assistance applications without a trip to a local DHS office. Additionally, clients have a broader network of local pantries and cooperative service agencies to access further areas of resources. Open Door has partnered with Calvary Lutheran Church for use of their space to accommodate supplies and distribution for our Special Programs. This partnership has grown to include the local MSU Extension in order to provide Nutrition classes for our clients at the White Lake Calvary campus. Open Door’s growth is providing more diverse assistance to our clients. We look forward to expanding into more collaborative relationships with community partners to enhance our continuum of services.