

Veterans One-stop Center of WNY Guidestar Metrics

# of clients served since 2013-	12,597 (since 2013)	
# of clients that would recommend our services to others-	97% (annual survey, 137/141)	
# of volunteers in 2019 and 2020	187 (2019 & 2020)	
# of volunteer hours in 2019 and 2020	925 hours (2019 & 2020)	
Average online donation in 2020-	\$60	
# of board donations-	100%	Yes to disp
# of website visitors-	6,232 (since 2018)	
# of clients referred to other services as their support strategy-	9,930	

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