

June 21, 2018

John Fowler  
President & CEO  
Peoples' Self-Help Housing Corporation  
3533 Empleo Street  
San Luis Obispo, CA 93401

Dear Mr. Fowler,

NeighborWorks® America is committed to developing and supporting a network of excellence to strengthen communities and transform lives. To ensure that NeighborWorks America is accountable to Congress, OMB, funders and taxpayers for the allocation of grant funds, NeighborWorks America developed a four point system to rate the health and risk of network organizations. Organizations are rated Exemplary, Strong, Satisfactory, or Vulnerable and receive annual offsite review and triennial onsite reviews.

At its June 2018 Organizational Health Tracking System (OHTS) Committee meeting, NeighborWorks America affirmed that the current Exemplary rating will be continued for your organization based on an off-site review that included an assessment of your organizations Production and Program Services, Resource and Financial Management, and Organizational Management and Board Governance.

Since September 2015 NeighborWorks America provides an Offsite Summary Report to present summary data and findings considered when making its ratings decisions. NeighborWorks America affords its affiliates the opportunity to cure Organizational Management and Board Governance findings which could adversely affect the organization's rating. It is important to note if notices of priority risk or items of note are cited in the summary report, these will automatically convert to a corrective action or area for improvement with the potential to negatively affect the health rating of the organization, if not rectified by time of your organization's next on-site or off-site review.

We encourage you to share this correspondence with your board and appropriate staff members. Their input may be important in the creation of an action plan to address notifications of priority risk and items of note. The Western Region's staff has also reviewed this notification. As always, they stand available to discuss strategies and potential assistance with you concerning the review findings and next steps.

NeighborWorks America shares rating information with the related capital corporations, NeighborWorks Capital and CommunityHousing Capital, but does not share your rating with other outside funders. Your organization should be aware that if it shares its rating with other funders, which it is allowed to do, those funders could provide NeighborWorks America with a Freedom of Information Act request to get additional information on how the rating was developed.

We hope you find NeighborWorks America's assessment processes helpful to advancing your organization's performance and impact. For more details on the offsite assessment process, please consult the linked guide, [About the Offsite PRO Process](#). Your comments, suggestions or concerns about the process or report findings are most welcomed. If you have any questions or concerns about the rating, please contact your NeighborWorks America Regional Director.

Sincerely,



Kathryn Watts  
Senior Vice President, Field Operations

cc: Dave Gustafson, Retired, City Community Development Manager  
Joseph Gonzales, Relationship Manager