



HOUSING COMMISSION OF ANNE ARUNDEL COUNTY

7483 BALTIMORE-ANNAPOLIS BLVD.

December 14, 2018

HOPE for All
122 Roesler Road
Glen Burnie, Maryland, 21060

Dear HOPE for All,

I'm writing to express our gratitude for the services HOPE for All provides our communities. The assistance with furniture, clothing, and household items are instrumental in assisting us with our mission of improving the lives of those residing in Anne Arundel County.


As an agency, we administer housing assistance to nearly 3,000 individuals. We serve families, older adults, and individuals with disabilities. Our goal is not only to provide affordable housing and to improve the quality of life but to increase self-sufficiency of the clients we serve. HOPE for All has assisted us in providing those needs and continues to assist. Many of our low-income residents and families are unable to afford beds, living area furniture, small appliances, dishes, clothing, and other household necessities. HOPE for All is always willing to fill those requests for items our residents need to make their house a home.

I've received many heartfelt accounts of HOPE for All volunteers visiting our client's homes and providing thorough assessments. The volunteers are always kind and empathetic to our clients. Oftentimes the volunteers will bring additional items to make their home feel more special.

In the last several years, it seems more of our residents are moving in without the basic household necessities. Some have nothing at all in terms of furnishings. Our coordinators have been writing many more referrals than in years past. The demand for items has increased while there are very few agencies able to assist with providing these needs. As the Choices Manager, my staff and I appreciate having an agency such as HOPE for All, to send referrals to and having those referrals filled. HOPE for All acts with diligence and above the referral request.

In closing, the Housing Commission of Anne Arundel looks forward to continuing our partnership in serving those in need with HOPE for All in years to come.

Sincerely,


Stephanie Hinda
Choices Manager
HCAAC