



MERCY  **HOUSE**

**PROGRAM
PERFORMANCE
REPORT**

FY 2019-2020

HOUSING PLACEMENTS

Mercy House ended or prevented the homelessness of 1,684 unduplicated individuals this year.

HOMELESS PREVENTION

Mercy House prevented 87 households including 246 individuals from entering homelessness. This is a 6% increase from the year prior.

100% of clients served were able to maintain their housing at the end of our assistance.

STREET OUTREACH

32 unsheltered homeless individuals exited the streets to permanent housing.

60 exited to safer destinations including temporary housing, emergency shelters and/or institutions.

EMERGENCY SHELTERS

403 homeless individuals exited into permanent housing and another 119 into temporary housing. This is a 39% increase in housing placements from the year prior.

The average length of stay for a permanent housing placement was 68 days, a 55% decrease than the national average of 151 days.

RAPID REHOUSING

628 homeless individuals including 246 households were assisted to secure housing.

96% of households were able to maintain their housing after assistance ended.

92% of individuals served in the past two years have not reentered the homeless system.

PERMANENT SUPPORTIVE HOUSING

265 disabled and chronically homeless individuals were provided housing and supportive services.

98% exited to or maintained permanent housing during the program year.