

Franklin County Library System  
Strategic Plan 2022-2024  
Approved December 21, 2021



## MISSION

Our mission is to create learning opportunities that lead to personal discovery, growth, and enjoyment.

## VISION

Our vision is to nurture an innovative culture that leads Franklin County residents in the pursuit of learning for both personal and community growth by upholding our **Core Values**, which are:

- **Culture of Discovery** – We believe that learning is a constant state of discovery and leads to the formation of new ideas and concepts that better our world.
- **Relevancy** – We believe in remaining relevant to the community we serve with a readiness to evolve and change, just as the community does.
- **Quality** – We believe in providing exceptional, quality service to our patrons with staff who are encouraged to grow and develop as leaders in their field.
- **Inclusion** – We believe learning is a freedom that is to be shared with all individuals and helps us develop understanding and acceptance of our peers.
- **Community Impact** – We believe in making a lasting impression on those around us by forming connections that spur change and build community.
- **Hospitality** – We believe in treating our patrons as our guests, creating an experience that is engaging and comfortable.
- **Sustainability** – We believe in doing our part to be effective stewards of the resources entrusted to us, knowing that the choices we make affect the future of our community.

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**2022– Listening and Sharing**

- Cultivate and nurture partnerships throughout Franklin County
- Create a more user-friendly and accessible website experience at FCLSPA.ORG
- Increase public awareness of library resources
- Collect input from underserved communities

**2023 – Partnering and Growing**

- Enhance outreach in underserved communities
- Offer cultural programs in partnership with other organizations
- Host relationship-building seminars for the public focusing on building civility
- Encourage the use of libraries as community, civic, and cultural centers: providing neutral spaces for conversations

**2024 – Enriching and Empowering**

Focus on providing programs designed to enrich and empower Franklin County residents

- ★ Information literacy
- ★ Intergenerational programs
- ★ Critical thinking
- ★ Lifelong learning
- ★ Basic literacy skills for all ages