EntrepreneurTracker Findings March 2020

Investing in individuals. Improving our world.

What is EntrepreneurTracker?

EntrepreneurTracker is a national survey effort led by the Aspen Institute to measure the impact of CDFIs on small business owners' finances.



Accion is among the largest institutions that participates in the EntrepreneurTracker study.



In 2019, Accion partnered with the Social Science Research Center at California State University at Fullerton to complete the survey's data collection.



Project Timeline

Over 1,600 entrepreneurs receive loans from Accion

Accion Network works with affiliates to confirm budgets and project plan

Network conducts RFP process and contracts with SSRC

SSRC completes surveys of 161 clients from 2017

Aspen begins analysis of survey data

Aspen delivers analyzed data to Accion

January-December February-March 2017

2019

August 2019

October 2019

December 2019

March 2020



FINDINGS

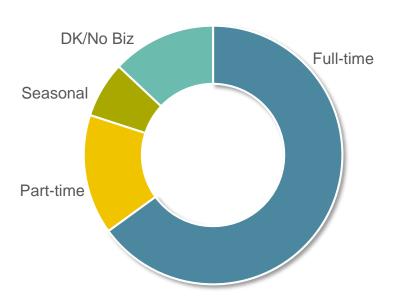


Entrepreneurs commit to their businesses' long-term success

95%

of Accion-supported businesses that received a loan in 2017 were still open in 2019.

Most Accion-supported entrepreneurs are committed to their business full time.

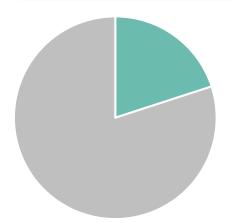




average age of Accionsupported businesses

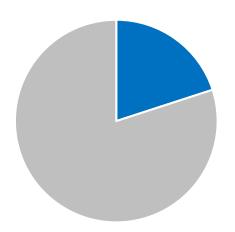


Business ownership brings positive financial change



20% of businesses saw a revenue increase from 2017 to 2019.

[Those that increased did so by 110%]



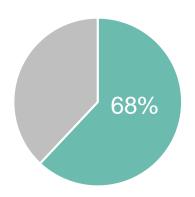
20% of owners saw an increase in their take-home pay from 2017 to 2019.

[Those that increased did so by 1334%]

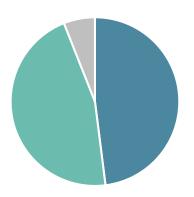
It's important to note that the sizeable missing data on these two points [66% and 74% respectively] results in low confidence in their validity across the entire portfolio. Many Accion clients do not track revenues or take-home pay in a manner that aligns with this survey's format.



Most businesses create vital jobs in their communities



Accion-supported businesses that have paid workers



48% of paid workers are full time, and 46% are part-time

402

2017 total paid workers

213

89% INCREASE

2018 total paid workers

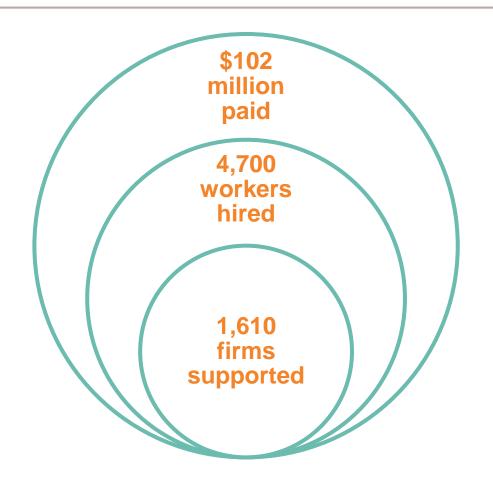
Accion-supported firms pay an average of **2.9 workers** per business, excluding owner



Accion supports an economic ripple effect

With 1,610 businesses served in 2019, Accion supported nearly 4,700 workers with wages totaling \$102 million for the year.

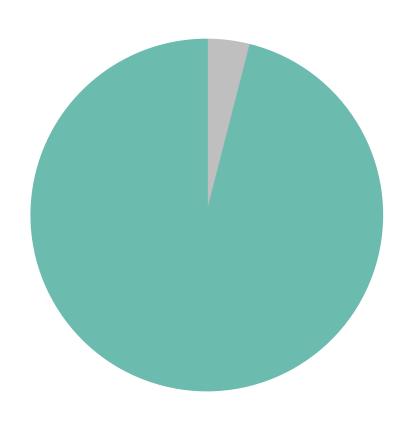




26% Accion-supported employer firms provided a wage increase in 2018.



Entrepreneurs receive quality service from Accion



96% of surveyed clients said that Accion mostly or completely met their expectations of assistance.



QUESTIONS?



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