

Timestamp	Was this your group/organization's first time participating in a Lincoln Hills Cares' event?	How would you rate LHC staff customer service?	How would you rate LHC staff knowledge of topics presented?	How would you rate your group's overall experience?	Would you participate in an LHC event in the future?
6/4/2019 20:32:43	Yes	3	4	4	Yes
6/5/2019 7:34:15	Yes	5	5	5	Yes
6/5/2019 10:32:18	Yes	5	5	5	Yes
6/6/2019 8:10:11	No	5	5	5	Yes
6/7/2019 9:37:34	No	5	5	5	Yes
6/7/2019 20:52:14	Yes	3	4	4	Yes

6/18/2019 12:33:21 No	5	5	5 Yes
6/19/2019 10:52:46 No	4	4	4 Yes
6/26/2019 9:33:58 Yes	4	5	5 Yes
7/8/2019 8:41:38 Yes	3	5	2 Yes
7/11/2019 21:41:32 Yes	4	4	4 Yes
7/18/2019 9:38:41 No	3	5	4 Yes
7/18/2019 13:27:42 Yes	5	5	5 Yes
7/19/2019 10:51:40 No	4	5	4 Yes

7/22/2019 11:23:00 No	4	5	4 Yes
7/23/2019 17:21:18 Yes	5	5	5 Yes
7/26/2019 7:35:59 Yes	4	4	4 Yes
7/29/2019 11:54:26 Yes	3	1	2 No
7/30/2019 17:01:58 Yes	4	4	3 Yes
8/3/2019 10:49:46 No	5	5	5 Yes
8/5/2019 15:22:39 Yes	5	4	5 Yes
8/6/2019 12:07:44 Yes	5	5	5 Yes
8/6/2019 22:00:52 No	4	4	4 Yes
8/7/2019 0:26:42 Yes	5	5	5 Yes

8/8/2019 17:06:43 No	4	4	5 Yes
8/9/2019 12:21:09 Yes	5	5	5 Yes

8/9/2019 14:14:20 No	3	5	4 Yes
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9/3/2019 9:05:35 Yes	5	5	5 Yes
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10/3/2019 19:45:48 Yes	5	5	5 Yes
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Totals

4.28

4.55

4.38

What topics or programs would you like to explore in the future?

Our kids loved the hands on things - horseback riding & archery were a win! Anything that they get to experience outside of their norms in the city is great.

Archery
Anything nature related! Such an amazing experience.

Hike/Walk around property, nature/survival skills

More about the animals and creatures that are indigenous to the area

Archery, hiking, any winter options?

Do you have any suggestions for improvement?

The staff wasn't very approachable or great at engaging with students - the experience would have been excellent if leaders were able to engage well with students. Instead it felt at times like we were a burden to them being there.

Later time in the summer. It was SO COLD.

Shorter lunch time or have activities/games available during lunch.

Allow more time for each area of interest

It seemed to be difficult to coordinate the trip, often due to weather, but if this process could go a bit more smoothly that would be great. It seemed like there were a lot of changes in the plan on our end and on LHC end.

Transportation was difficult for us so I am also wondering if we can find something that will be more feasible and affordable in the future.

More about the history of the Inn

Since it is not safe to enter the house, maybe have pictures to show.

Archery, horse back riding, more in depth historical hike

Handout or more in depth discussion of the historical significance of LH

Animal tracks or animal habitats. Additional extensions on the history of the house up at Lincoln Hills that we passed during the hike.

A point person who welcomed and acknowledged the group of students as a whole and emphasized the learning they were going to do prior to going into the activities. Although the teacher from Denver Water was great the students were not interested in this topic.

Horseback riding

Kids would have liked to have ridden the horses longer is feedback we received from kids.

More about the history

Possible only going to Lincoln Hills two times

The kids seemed to enjoy fishing, archery and looking at the animal pelts, bones, etc.

The horseback riding instructor seemed a little irritated with the kids by the end of the day. She let some of them ride without being led, and they didn't know how to navigate very well. I think it would work best if they were led by someone at all times.

<p>Survival skills is always my go-to! I like the idea of giving the kids a thought experiment to work through in miniature teams.</p> <p>More fly fishing while in a stream</p>	<p>The kids are always so stoked about riding the horses, archery, and fly fishing, but have a hard time buying in to some of the more instruction-heavy lessons. Definitely not saying the other activities aren't fun, they might just need a little tweaking to be a little more hands-on.</p> <p>no</p>
<p>The history of Lincoln Hill, who is Robert Fredrick Smith.....</p>	<p>I think you guys need to make sure everyone who steps on Lincoln hill soil knows or here the history it's very important</p>
<p>History hike, fly fishing</p>	<p>Our students did not love the conservation presentation, and they were disappointed that the morning sessions were so short. Also, some feedback was provided indicating that perhaps the instructors were not used to working with youth (or perhaps just youth like ours)? A few participants shared that they felt students could have been engaged and redirected more positively. We operate from a Positive Youth Development lens, and perhaps that's important to consider in future partnerships.</p>
<p>Fly fishing</p>	<p>No</p>
<p>Survival skills are always exciting for kids!</p> <p>everyone loved the survival skills portion, more of this would be great. We still like to bow and arrow shooting hope to do that again.</p>	<p>I think it would be great for us to have more time with each activity, so they have time to learn and then hone each skill.</p> <p>I guess a little bit more prep on your end, the gal said she didn't know how many horses to prepare and we had fewer kids than we thought!</p>
<p>Hiking</p>	<p>Possibly more time with the horses for a more seasoned group.</p>

Maybe more about animals? I thought the elk lesson went well and was different. The kids loved horseback riding the most and that'll probably always be the most popular.

I wish there had been more opportunities for the kids to run around and explore kind of independently. It's such a treat to be up there in the mountains and I think it would have been great for the kids to get to develop a greater sense of autonomy in that context. With that in mind, I think the structure of y'all's program is one of its greatest assets.

More science activities! We loved the micro-invertebrate study. The instructor was very knowledgeable and personable.

Adjust the horseback riding program to fit different children's needs. Some of our youth have been on many horses many times, while others have never rode. One of our older girls felt very overwhelmed by the idea of jumping straight onto a horse without having any previous experience doing so. The instructor rushed her and was irritated (both in body language and verbal comments) when the child could not make up her mind about her comfort level. We were told to "get the kids under control" in response to the child and one other not knowing if she should ride. She ended up not riding because of the pressure and stayed behind with another child who felt nervous. The kids who rode were very excited and had a great time, but it was disappointing to see children be left behind and scolded for doing so.

Fly Fishing Would be nice

Large Groups had to move from patio and squeeze onto portico. Maybe just share common areas.

We really enjoyed what we did!

I think finding a reason to observe/touch the creek would be cool. Even if it was just a stop on the History Hike!

Is there anything else you would like to share?

We had an amazing time and the kids really enjoyed it! This is probably the only opportunity some of these kids would ever have to ride horses and learn to fly fish.

Our families love coming to Lincoln Hills and I truly appreciate the kindness and patience that is shown by the Lincoln Hills team. Can't wait for next year!

The staff was excellent and patient

We had a great time and cannot wait to come back! Thank you for having us and providing such an awesome experience for our students.

We truly had a great time. Thank you!

Exceptional experience for our students.

At least two people available to help guide students the correct ways to shoot the arrow so students are not waiting for someone to help them. Although there were two staff members with us only one of them was able to guide the students correctly. We would have liked the hike to be longer and have moments where they stop and learn about their surroundings. We would have liked the staff to be more culturally responsive to our group of students. Understanding where they come from and knowing that for some of our students this may be their first time in the hills. Therefore, when students negative responses arise as a staff you know how to respond in a positive manner to help engage the student.

Anything that breaks the kids up into smaller groups works best... they get antsy and bored when they have to do a lot of waiting.

It's hard to coordinate the program start times when we're relying on getting all three clubs up there at the same time, but the programs and the experiences are always so much fun!

no

I wouldn't necessarily call your activities programs , especially when there's no education at all....

We are so grateful for the opportunity to do this (for free!) and to have the transportation provided.

themselves.

Nope, thanks for a great season!

Great program and we love coming up.

It was fun, and the students had a great time. Thank you.

Thanks for a great summer!

We appreciate the opportunity to come out and visit your site! You have a beautiful, unique property and are creating an excellent retreat for kids.

Great job

We had a great time and felt so lucky to experience Lincoln Hills :)