

Executive Summary of the 2008-2009 Annual Report

We began the fiscal year facing a national financial crisis, understanding that along with the loss of jobs and economic instability would come an increasing number of families and individuals in distress. We were not wrong and we were not caught by surprise. The one night homeless count in February documented a 27% increase over the year before.

In response, our programs served almost 1700 individuals, a growth of about 250 over fiscal year 2007-2008. The largest program expansion was a direct response to the economic crisis. Work with families in crisis, whether homeless or in danger of homelessness, and families in transition from crisis to renewed stability, accounted for the majority of our increased services.

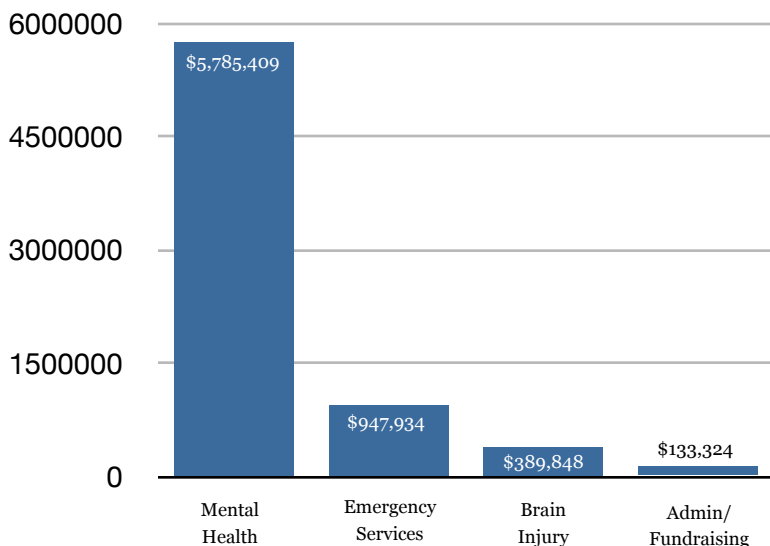
Of the 929 parents and children who were helped by our emergency services programs,

- 66% of the families entered stable housing upon exiting the program, and
- 78% of the families maintained or improved their employment

Our brain injury programs served 44 adults, four of whom were able to move into their own apartments.

In addition, our mental health programs served 710 individuals, including 35 chronically homeless adults who moved toward independence and stability in their own community apartments as part of The Inside Program. This was a 25% increase over the previous year.

AGENCY REVENUE BY PROGRAM AREA



AGENCY EXPENSES

= \$7,282,084

