

Annual Report 2011

Transformations



LETTER FROM SUSAN BAN, EXECUTIVE DIRECTOR



The past year was one of the most difficult in my tenure as Executive Director of ShelterCare. The on-going fiscal crisis in our nation and in Lane County reverberated at every level – causing more families to face homelessness and constricting much-needed social services from public agencies.

ShelterCare weathered this crisis thanks to our strong partnerships in the community. Business supporters, individuals, churches and civic organizations joined with public agencies to enable us to continue to expand our services to the homeless and disabled. I can only describe it as

transformational – in the most visible sense. In the midst of this economic crisis, we still completed two major construction projects, bringing enduring change for the better to the individuals we serve, to the neighborhoods we share, and to the community we all care about.

Thank you for enabling change to happen.

PARTNERSHIPS

We do not do this work alone. ShelterCare benefits from long-standing collaborations with many community partners who assist us programmatically in providing better care to our clients, and also financially in giving us the resources to house and counsel the people we serve. Our partners include public agencies and private nonprofits, 395 volunteers, and thousands of individual supporters. Lane County Mental Health and PeaceHealth continue to strengthen our Mental Health Programs.

Generous grants from the Paul Allen Foundation, Bank of America, Windermere, Zonta International, and Eugene Rotary supported our work with families in crisis.

Business sponsors of our Jack-o-Lanterns event, including Jerry's Home Improvement, Lane Forest Products, Hoodoo, KVAL, Pacific Continental Bank and Weyerhaeuser enabled us to vastly expand awareness of ShelterCare in our community.

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ShelterCare

shelters and supports families and individuals, providing each an opportunity to live the fullest life possible in an environment that fosters well being and success.



<http://sheltercare.org>



<http://on.fb.me/p8a4gs>



<http://twitter.com/Sheltercare>

Families

1,164 parents and children who were homeless or at risk of homelessness were stabilized in short-term, transitional and permanent re-housing with case management support.

Of this total, Homelessness Prevention and Rapid Rehousing responded to distress in Lane County families under threat of losing their homes offering services to 872 family members.


And 292 family members benefitted from short-term housing with case management services at the Family Housing and Brethren Housing programs. Of 74 families at Family Housing, 75% moved into permanent housing after their time in the program.


Brain Injury

Renovation of three apartments enabled Uhlhorn to fill to capacity, serving 37 low-income adults in two apartment buildings. Expanded partnerships increased the number of volunteers and interns working with Uhlhorn residents to restore life skills both at the program and in activities in the community.

Mental Health

857 adults benefitted from housing and case management in eight programs to improve their mental, physical, financial and social health.

 Completion of the Afiya Apartments added 16 new homes for low-income adults with psychiatric disabilities.

 In the past year, Heeran Center served 37 clients and completed a major building renovation.


 Safe Haven and The Inside Program (TIP) together served 111 chronically homeless adults. Of these, 66% of TIP's clients and 92% of Safe Haven clients moved into permanent, stable housing.



Illustration by Renjith Krishnan

In 2010-2011, ShelterCare's programs served **2,058** individuals.

Programs

Emergency Services

- Brethren Housing
- Family Housing & Homelessness Prevention Program

Mental Health

- Brethren Housing
- Eugene Supportive Housing
- Family Housing Program
- Garden Place Residence
- Heeran Center Residence
- Royal Avenue Program
- Shankle Safe Haven
- The Inside Program

Brain Injury

- Uhlhorn Program

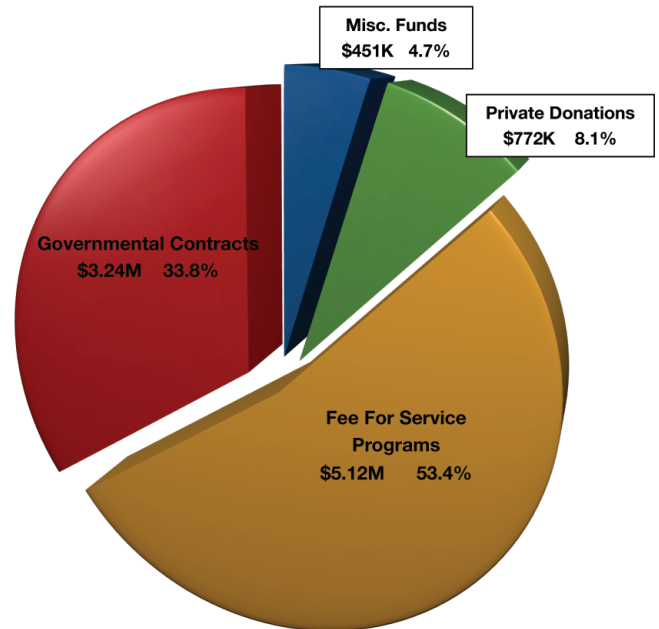
Statement of Activities: 2010-2011

Total Revenue: All Sources, \$9,580,325

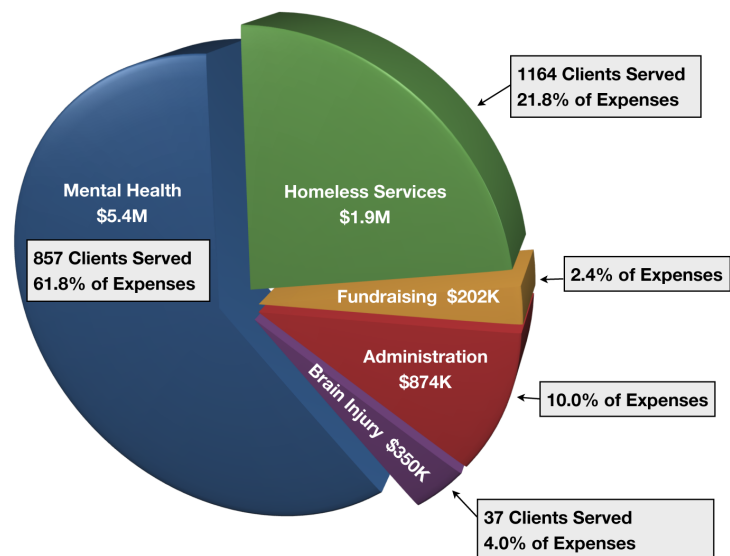
Total Expenses: All Activities, \$9,044,238

Total Increase in Net Assets, \$536,024

**ShelterCare - Sources of Funds
Fiscal 2010-11**



**ShelterCare Functional Expenses
2010-11**



“Going through all that I have gone through has made me appreciate all the help I have been getting and making me want to do better for myself and my kids by maintaining a stable home for them.”

– HPP client

“Seeing our clients move on to permanent housing makes it all worthwhile.”

– David Dodson,
Program Manager, ShelterCare