When I arrive at our new Center for Programs and Services every morning, I’m struck by how our renovations of the past year changed much more than the design of an historic building. Our front lobby quickly transformed into a cheerful, bustling gateway for people seeking services.

Previously scattered teams from five mental health programs now work together under one roof, dramatically increasing collaboration across the agency and enabling clients to meet with counselors, skills builders and employment specialists all in one place. Our large conference room is a nexus of activity allowing ShelterCare consumers, members of the public, and partner agencies to work together on common issues, share information, and celebrate successes.

The fiscal year encompassed other significant program adjustments: our Royal Avenue Crisis Program closed in September and the building reopened in November to house the greatly expanded Homeless Medical Recuperation Program. The Heeran Center also closed this past year and has now opened under other management.

We have successfully adjusted to these shifting program priorities thanks to a strong and active board, long-standing community partnerships, talented staff and the generous commitment of our supporters. This annual report is devoted to explaining these transitions in more detail.

Sincerely,
Susan Ban
Executive Director

Mission
ShelterCare’s mission is to shelter and support families and individuals, providing each an opportunity to live the fullest life possible in an environment that fosters well-being and success.

2014-2015 Board of Directors

President Wendy Dame
Vice President Rebekah Lambert
Secretary Marcia Edwards

Members
Dr. David DeHaas
Tracy Ellis
Melinda Grier
Priscilla Gould
Lissy Lantz
Judith Newman
Christopher R. Page
Sandra Scheetz
Brad Smith
Geni Sustello
Eric Van Houten

2014-2015 Partnerships
ShelterCare continues to expand and strengthen our community partnerships, including affordable housing, behavioral health and medical providers, public and private agencies addressing homelessness, as well as businesses, civic and religious organizations, foundations and individuals who contribute to our work.

Foundations/Grants
Church Women United
Coquille Tribal Community Fund
Eugene Rotary
Jill Heiman Vision Fund
Oregon Community Foundation
Pacific Source Foundation for Health Improvement

Church Women United
Coquille Tribal Community Fund
Eugene Rotary
Jill Heiman Vision Fund
Oregon Community Foundation
Pacific Source Foundation for Health Improvement

Business Sponsors
2G Construction
Alberto Asset Management
Alliance Insurance Group
Alpine Mortgage
Aker
B & H Upholstery Supply, Inc.
Baker & Associates, Surveyors, Inc.
Bigfoot Beverages
Budget Builders
Clancy Printing Company
Dustrud Architecture
Elk Horn Brewery
Emge & Whyte
Esses General Construction
Falling Sky Brewing
Forrest Technical Coatings
Fred Meyer
GMG Electric
Innovative Air, Inc.
Jerry’s Home Improvement Center
KVAL
Lone Pine Products
Lydia Gillis Photography
McKenzie Commercial
McKenzie River Broadcasting
Mell Construction Company

Church Women United
Coquille Tribal Community Fund
Eugene Rotary
Jill Heiman Vision Fund
Oregon Community Foundation
Pacific Source Foundation for Health Improvement

Church Women United
Coquille Tribal Community Fund
Eugene Rotary
Jill Heiman Vision Fund
Oregon Community Foundation
Pacific Source Foundation for Health Improvement

Business Sponsors
2G Construction
Alberto Asset Management
Alliance Insurance Group
Alpine Mortgage
Aker
B & H Upholstery Supply, Inc.
Baker & Associates, Surveyors, Inc.
Bigfoot Beverages
Budget Builders
Clancy Printing Company
Dustrud Architecture
Elk Horn Brewery
Emge & Whyte
Esses General Construction
Falling Sky Brewing
Forrest Technical Coatings
Fred Meyer
GMG Electric
Innovative Air, Inc.
Jerry’s Home Improvement Center
KVAL
Lone Pine Products
Lydia Gillis Photography
McKenzie Commercial
McKenzie River Broadcasting
Mell Construction Company
$8,078,047 invested in restoring independence for 1,165 homeless members of our community.

42 adults recovering from traumatic brain injuries were housed in the Uhlhorn Program

$363,387 invested in Brain Injury Services

580 parents and children were able to secure housing and stabilize their lives through the Homelessness Prevention Program

$1.5 million invested in Homelessness Services

275 homeless adults struggling with mental illness received homes and support services thanks to the Supported Housing Program

$4.5 million invested in Mental Health Services

172 individuals received shelter and access to services at the Housing, Health and Wellness Program

18 residents received trauma-informed care in a safe and secure setting at the Garden Place Program

78 individuals received housing, post-hospital care, and support services at the Homeless Medical Recuperation Program

$1.5 million invested in Homelessness Services

$4.5 million invested in Mental Health Services

$363,387 invested in Brain Injury Services

A Year of Transitions

We are proud to report that at the close of our fiscal year on June 30, 2015, ShelterCare was strong financially and programmatically, with a positive fund balance, a completed capital campaign, and a reorganized staff and program structure.

The journey to this positive position presented the organization with challenges and opportunities at many levels.

Center for Programs and Services

Construction of the Center for Programs and Services was completed in September less than a year after the first work began. By December, 60 staff occupied new work spaces and offices, realizing the beginning of a new model of service in which clients work with interdisciplinary teams housed in a single location. The project came in under budget; the loan from Meyer Memorial Trust was paid back by February and reserves of $100,000 were placed in a maintenance account to cover future costs.

Supported Housing

The new Center inspired a programmatic change in our delivery of services to adults with mental illness. Five programs that previously functioned independently now coordinate services as the new Supported Housing team. The team of 30 includes therapists, skills-building counselors, peer support and supported employment specialists, and community health workers who work with about 200 adults at a time. Approximately half of the clients are served under the “No Barriers - Housing First” model.

Royal Avenue Program

A shift in state budget priorities dramatically reduced funding for ShelterCare’s crisis respite program that had served homeless adults experiencing a mental health crisis since 1987. After six months of endeavoring to build a partnership to keep the program open, ShelterCare made the decision to close the program in September 2014. ShelterCare owns the facility, and quickly mobilized to determine who could best be served in that residential setting, transitioning the space to be used for the Homeless Medical Recuperation Program.

Homeless Medical Recuperation

This program is dedicated to providing 30 days of extended recuperative care to homeless patients released from the hospital. To date it has served 90 clients, 78% of whom have transitioned into permanent supportive housing; and 90% connected with a primary care provider. A recent study reported savings of 756 hospital days and $1.26 million in costs since the program’s inception in 2014.

Heeran Center

After 20 years of serving adults with severe and persistent mental illness in a secure residential setting, ShelterCare agreed to end services in March 2015. The program has now reopened under the management of Columbia Cares. ShelterCare continues to serve the same client population at our Garden Place residence.