

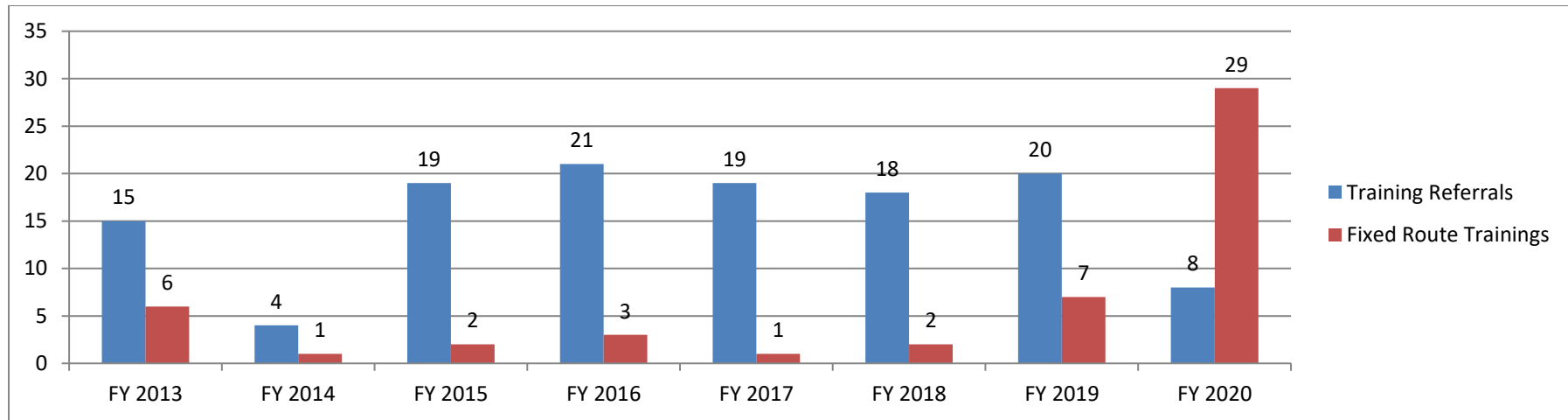


## **RAMP – Annual Program Report & Highlights July 1, 2019 – June 30, 2020**

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**Bus Training** – funded by Rockford Mass Transition District (RMTD) to provide bus training skills to consumers who desire to utilize the bus system for independent travel, to provide disability awareness & sensitivity training to RMTD drivers annually, and to assist with appeals RMTD receives from para transit applicants/users.



### Key program Info:

- RAMP has a partnership with Rockford Mass Transit to provide training to drivers and riders annually and to be available to assist with appeals.
- Provides information on the variety of transportation options for people with disabilities to the community at large.
- Assist riders/potential riders in determining best options for their independent living needs.
- **RAMP received a total of 180 requests** (52 more requests than last FY) for information and/or training for RMTD's fixed route or paratransit services during FY 20
- All trainings ceased in March due to COVID, however RAMP far exceeded last years numbers with the exception of the # of referrals for fixed route training.

### FY 2020 Outcome Data/Results:

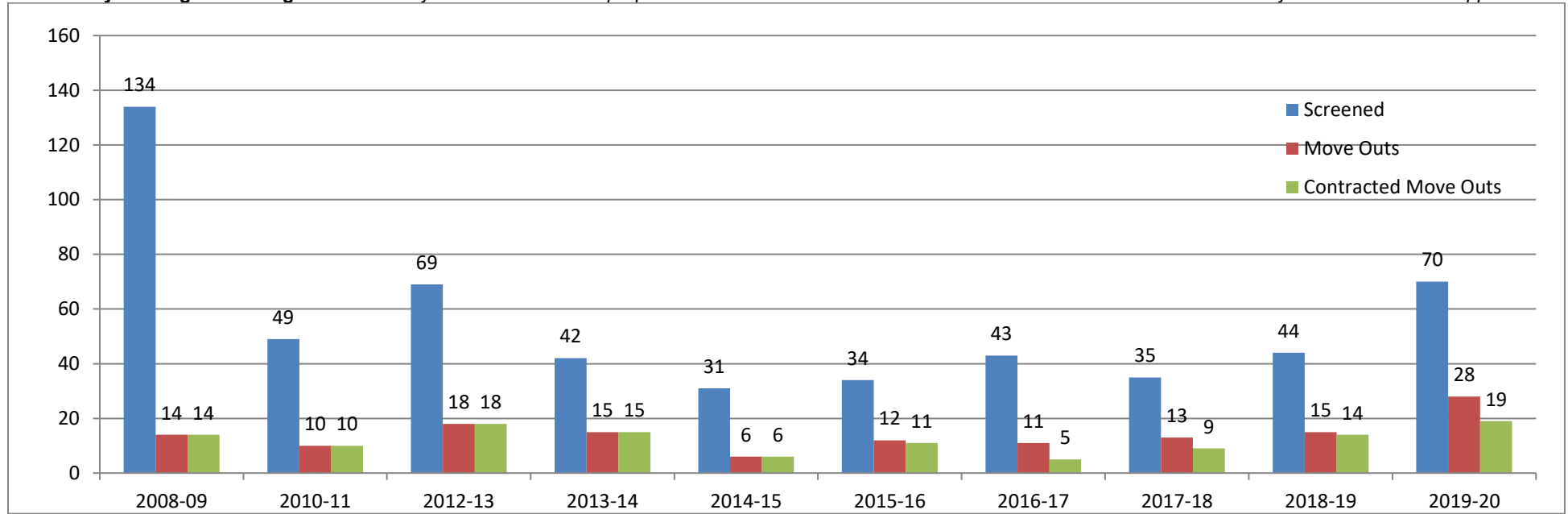
100% of the consumers surveyed, who received 1:1 bus training, is now able to use the fixed route system independently. (Target 75%)

100% of consumers surveyed, who received 1:1 bus training, was satisfied with services provided. (Target 80%)

84% (53) of the drivers trained by RAMP stated increased comfort level of assisting riders with disabilities. (Target 80%) \*\*

\*\* Using FY 2019 result as RAMP and RMTD had to cancel annual driver training due to COVID-19.

**Community Reintegration Program**– funded by State of Illinois with purpose to transition 16 consumers from an institution back in to the community with home-based supports.



**Key program Info:**

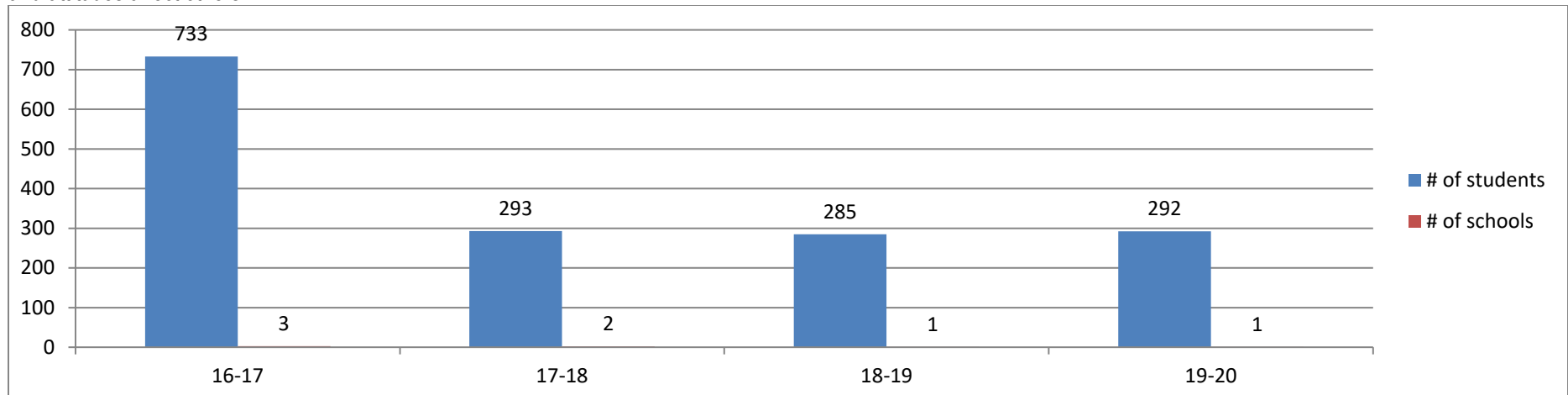
- RAMP exceeded FY 20 goal to reintegrate 16 consumers. RAMP not only exceeded contract goal, but had a record high year!
- Due to closure of nursing homes to visitors and extra precautions to serving those that reside in nursing homes, RAMP did have to adjust how to serve with the safety of consumers and staff in mind. However, COVID did not stop staff from moving people back into the community!
- First program year without age restrictions, hence the increase in referrals for those over age of 60.

**FY 2020 Outcome Data/Results**

RAMP staff met face to face with 62% of the long-term care facilities in our service area (Target 75%). COVID ceased all in person outreach in March 2020; staff mailed outreach information to those facilities who did not have a face to face visit.

100% of consumers served by RAMP who moved out of a nursing home, remained in the community for more than 90 days. (Target 100%)

**Curriculum Services: iBelong** - is a Disability Awareness curriculum intended for grades Pre-Kindergarten – 6th, focusing on acceptance, believing in oneself, and how actions and attitudes affect others.



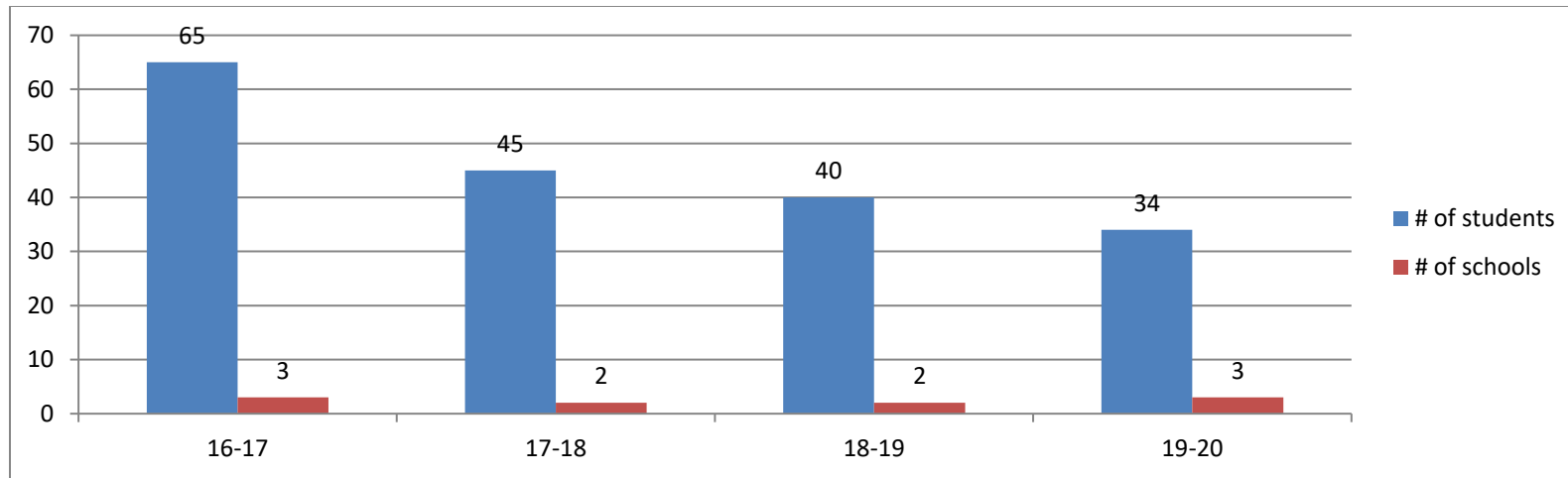
**Key program Info for 2020:**

- Presented 12 sections of iBelong (grades 3–5) at Jean McNair Elementary School (292 students total).
- Students learned about 8 disabilities, including ADHD, Autism, Deafness, Blindness, Dyslexia, Communication Disorders, Motor Disabilities, and Down Syndrome.
- Students exceeded all targeted outcomes.

**FY 2020 Outcome Data/Results from Jean McNair Elementary School in Winnebago, IL**

- 100% of teachers surveyed stated this program increased awareness and acceptance of individual differences (Target 85%)
- 100% of teachers surveyed stated this program increased knowledge of terminology related to disability and acceptance. (Target 85%)
- 100% of teachers surveyed stated this program increased use of socially appropriate language. (Target 60%)
- 100% of teachers surveyed stated this program increased comfort in discussing disability related issues or own experiences. (Target 70%)

**Curriculum Services: Ignite** – designed to teach middle school students with high incidence disabilities to become active participants in their Individualized Education Plan (IEP) and Transition Plan meetings.



### Key program Info for 2020:

- Presented 3 sections of Ignite (grades 7–8) at Belvidere South Middle School and South Beloit Junior High.
- Students learned about personality & communication styles, accommodations, IEPs, goal setting, note taking, study skills, and career exploration.

### FY 2020 Outcome Data/Results

84% of students surveyed plan to attend or have attended their own IEP/transition meeting. (Target 85%)

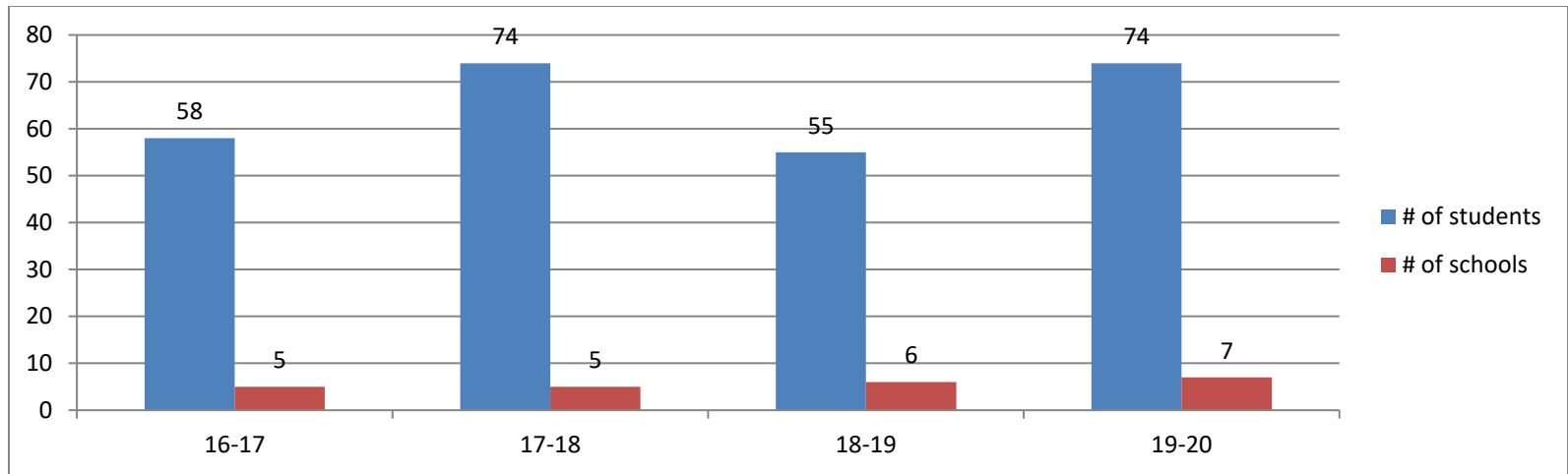
100% of students were able to identify their personality and communication styles. (Target 80%)

97% of students indicated they had practiced self-advocacy skills in 2 or more settings (Target 75%)

71% of students indicated they felt prepared to advocate for themselves at the next IEP or Transition Meeting (Target 75%)

73% of students selected a goal for employment and post-secondary education or training (Target 75%)

**Curriculum Services: TNT** – designed to teach high school students (ages 16-22) with high incidence disabilities essential knowledge and skills in order to prepare to live independently, obtain employment, and choose post-secondary education and training goals.



**Key program Info for 2020:**

- Presented 10 sections of TNT at DeKalb High School, Belvidere High School, Belvidere North High School, Hononegah High School, South Beloit High School, Pecatonica High School, and Winnebago High School.
- Students learned about searching/applying/interviewing for jobs as well as appropriate employment behaviors and banking, credit, housing, insurance, and post-secondary education and/or training.
- Students exceeded all targeted outcomes.

**FY 2020 Outcome Data/Results**

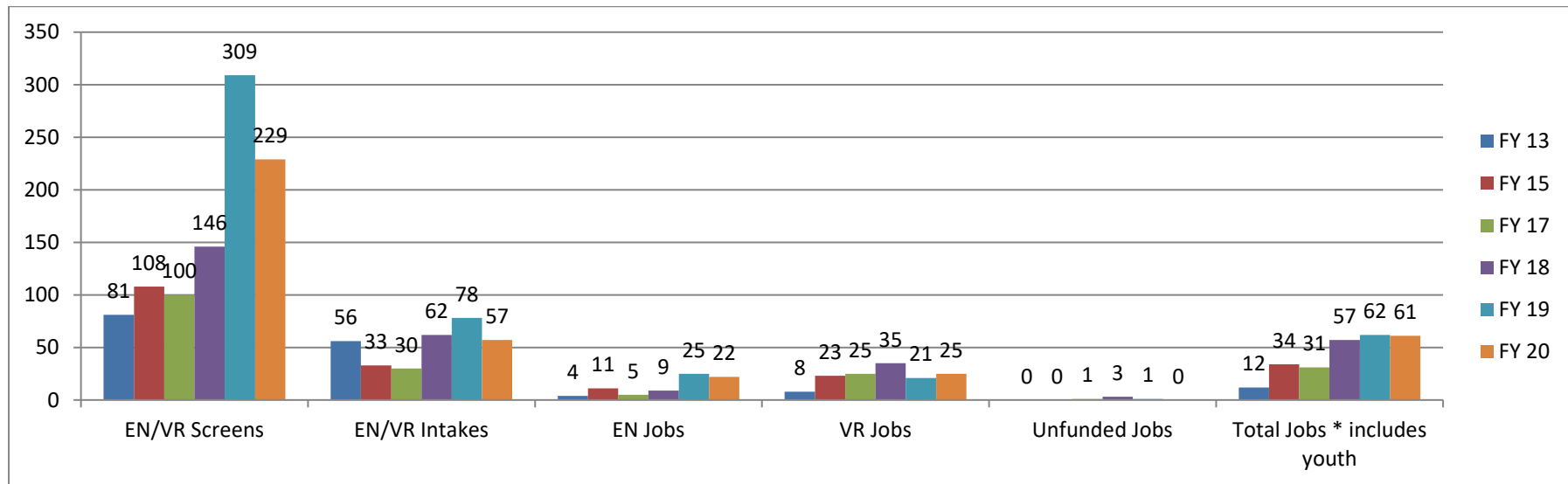
87% of students increased their knowledge of post-secondary education/training opportunities. (Target 75%)

85% of students increased their knowledge of independent living options. (Target 75%)

90% of students increase their job readiness skills. (Target 80%)

85% of students increased motivation for employment (Target 70%)

**Employment Services** – Funded by the State of Illinois Vocational Rehabilitation (VR) contract and Social Security’s Ticket to Work Program (EN). Many consumers transition from receiving our Employment Services via the VR contract to the EN contract. However, an EN/Ticket to Work may access RAMP services without ever having an active VR case.



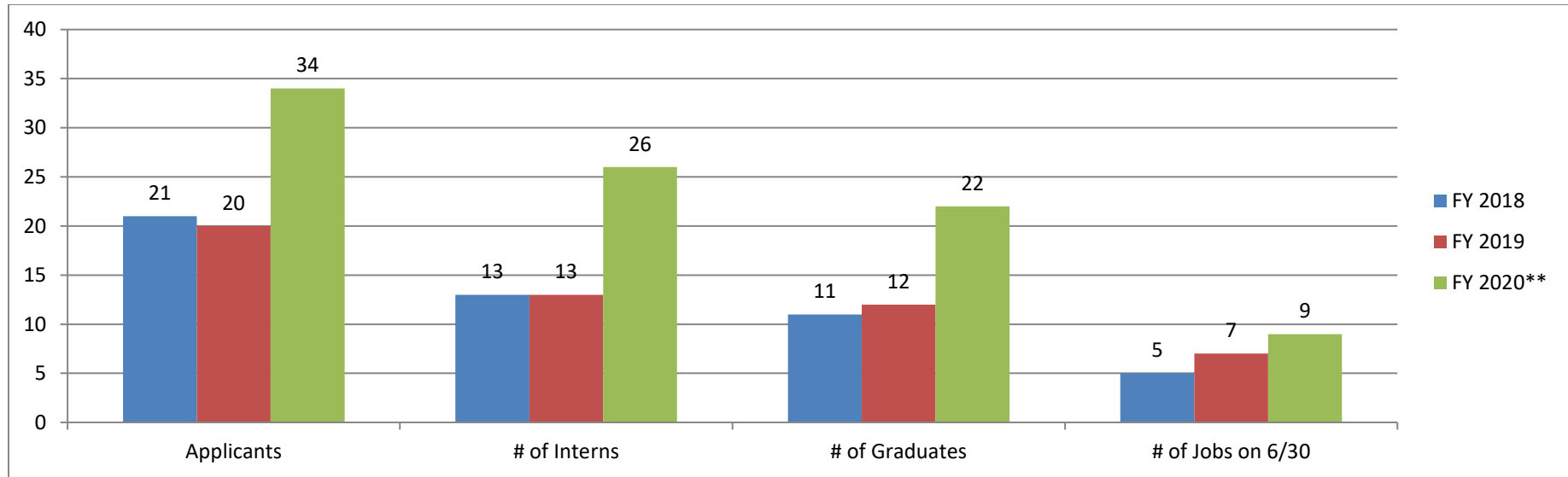
**FY 2020 Outcome Data/Results:**

- 77% of both VR and TTW consumers obtain a job as a result of working with RAMP. (Target is 80%)
- 100% of consumers surveyed could state their strengths and were able to promote themselves. (Target 80%).
- 54% of VR consumers were able to maintain their job for at least 12 months (Target 60%).
- 59% of TTW consumers were able to maintain their job for at least 12 months (Target 60%).
- 70% (50% year prior) of consumers surveyed after 12-month milestone reduced dependence on government assistance. (Target 50%)

**Program Statistics:**

	FY 14	FY 15	FY 16	FY 17	FY 18	FY 19	FY 20
Average hours worked	27	29	28	26	24	25	26
Average hourly pay rate	\$10.49	\$11.83	\$10.85	\$10.27	\$10.78	\$10.82	\$11.13
Average # of applications	16	29	27	23	21	25	24
Average # of interviews	5	7	7	5	4	4	3

**Employment Services/ Project SEARCH**– is a unique, business led, one-year school-to-work program that takes place entirely in the workplace. The selected students will work in three internships over the course of the year in combination with classroom instruction, goal setting, career exploration, and hands-on-training through worksite rotations.



**Key program Info:**

- Students who graduate in May, are not likely to get a job until after the new fiscal year that starts on July 1
- Project Search Northwestern Medicine began in FY 20, therefore it is expected that annual targets would double.\*\*

**FY 2020 Outcome Results:**

41% of 2020 graduates have obtained employment in the community (Target 100% by **May 2021**)

83% of 2019 graduates have obtained employment in the community. (Target 100%)

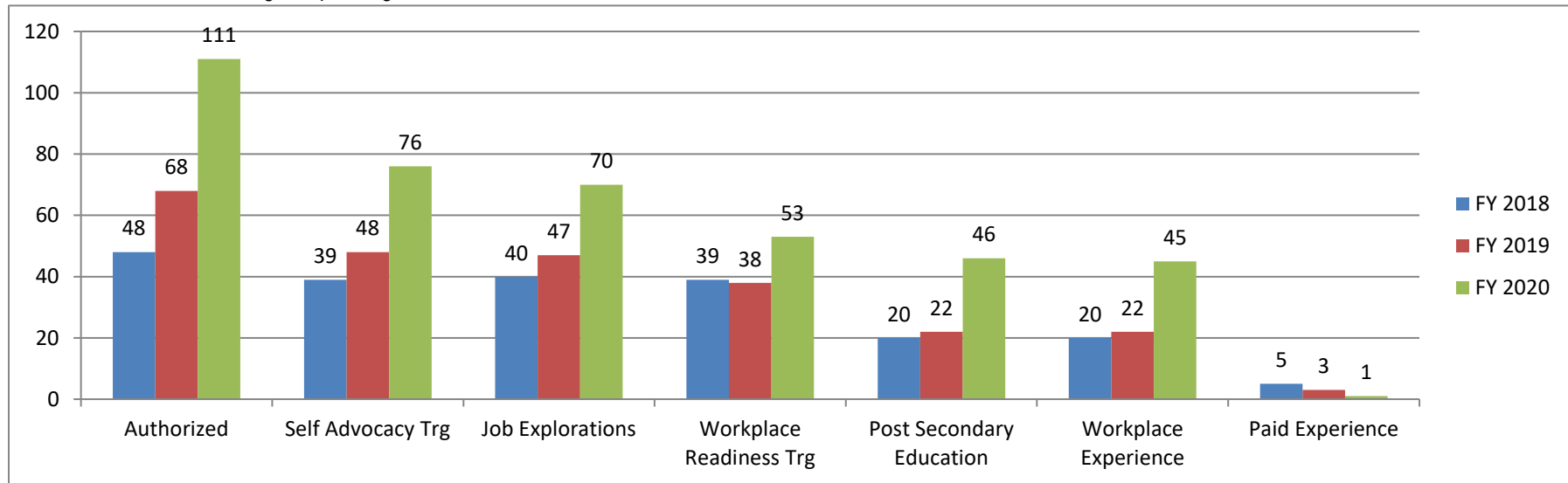
91% of 2018 graduates are working as of May 2019. (Target 100%)

100% of those working, are earning minimum wage or higher. (Target 100%)

79% of those working, are working more than 16 hours per week. (Target 100%)



**Employment Services/Fast Track** – Pre-Employment Transition Services for Youth funded by the State of Illinois Vocational Rehabilitation (VR); designed to prepare youth for educational and vocational goals post high school.



### Key program Info:

- 3<sup>rd</sup> year of program
- Majority services are provided 1:1; Some are provided in small group settings.
- Applied for additional money from state and was denied.
- COVID/Shelter in Place Orders drastically affected teams' ability to assist youth in obtaining paid and unpaid vocational experiences; yet the team more than doubled unpaid work experiences despite this barrier!

### FY 2020 Outcome Data/Results:

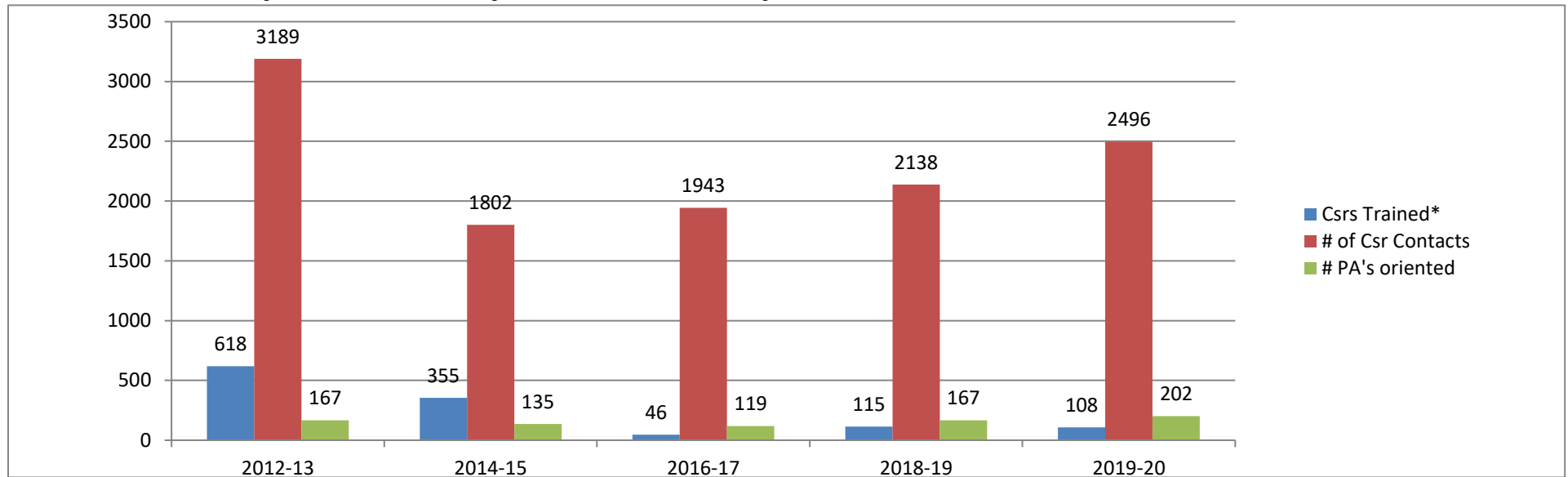
92% of youth served stated their desired career and/or education path (Target 75%).

92% of youth served completed the training offered (Target 75%).

14% of youth served obtained a job shadow and or volunteer opportunity in the community (Target 25%).

9% of youth served obtained a job (Target 10%).

**Personal Assistant (PA) Referral Program** – RAMP recruits and orients individuals in the community who want to provide personal assistance to eligible Home Services consumers. RAMP assists eligible consumers in learning how to recruit, hire and manage their own PA's.



\* Csrs Trained: Prior to FY 17, "Consumers Trained" included anyone who contacted RAMP about a PA need; Starting in July 2016, **only** those who received PA Skills Training could be counted.

### Key program Info:

- RAMP continues to **exceed** our contract with INCIL to provide PA Recruitment & Orientation to interested workers.
- RAMP continues to increase those served in this program – the need for consumers to hire a PA outside of their circle of friends, family, neighbors, church etc, has increased drastically.

### FY 2020 Outcome Data/Results:

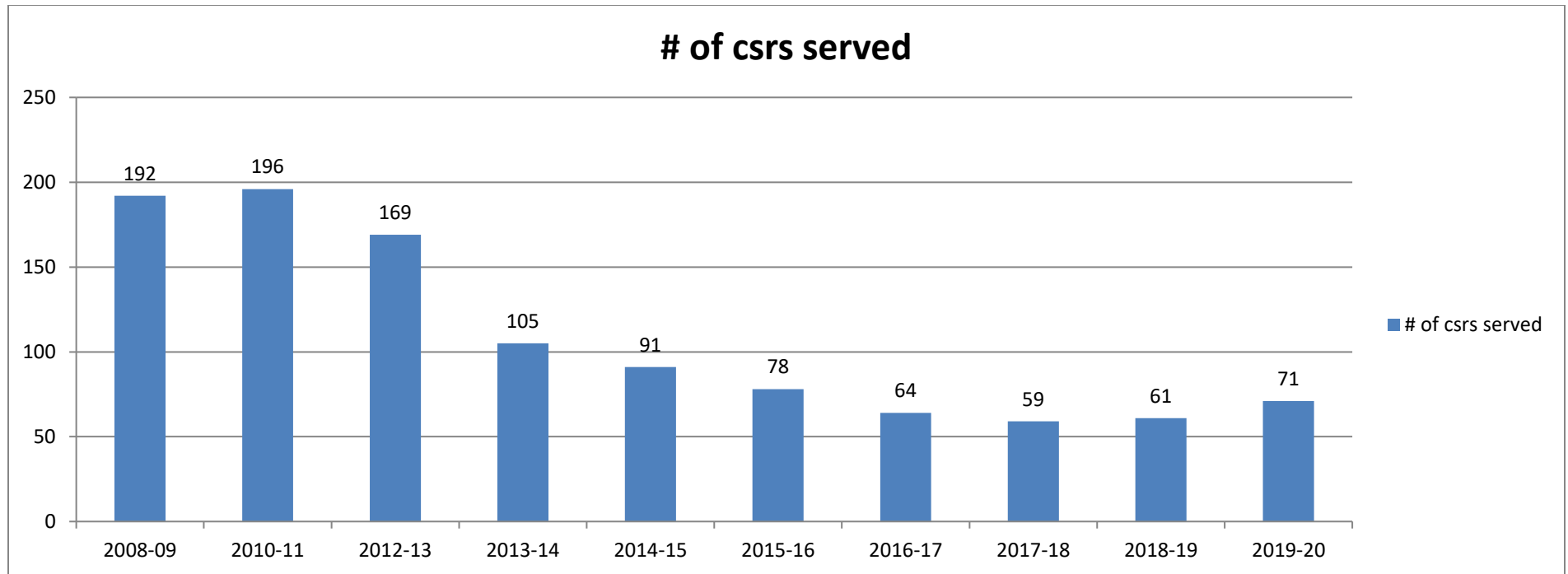
100% of consumers who have a PA related need will receive skills training and/or assistance. (Target 100%)

75% of consumers surveyed who used our PA Training Skills service found it beneficial. (Target 75%)

76% of consumers surveyed who used our service feel more independent recruiting and managing their PA than prior to RAMP's assistance. (Target 75%)

63% of the RAMP consumers who needed to hire a PA, successfully hired one. (Target 75%)

**Traumatic Brain Injury Program** – funded by the State of Illinois with purpose of providing intensive case management to consumers who have a TBI to ensure they are able to remain living independently in the home vs. an institution. RAMP staff have a minimum of monthly contact via phone and/or face-to-face.

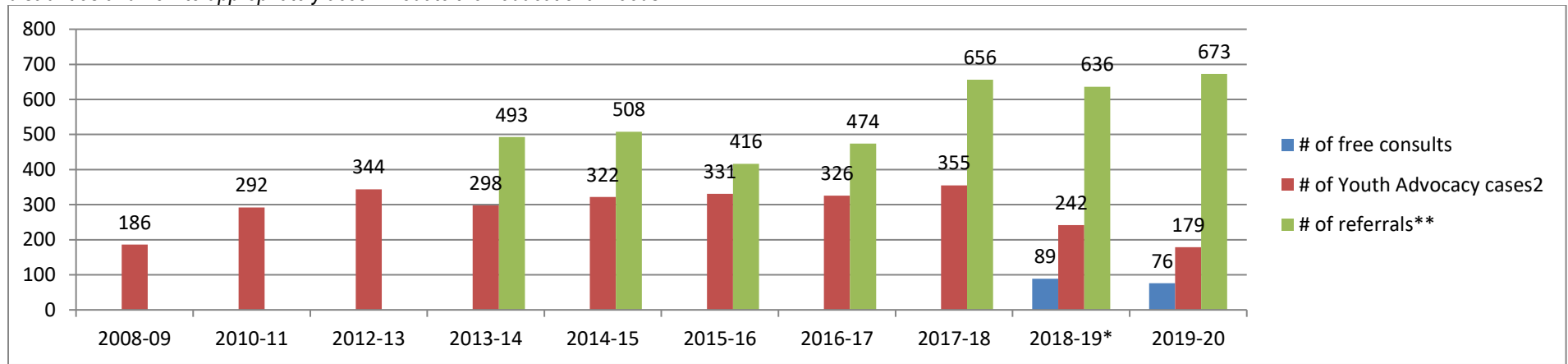


### Key program Info:

RAMP's TBI Case Management Program had been trending downward for several years (with exception of FY 2020) due to various factors including:

- State funding cuts (less people found eligible/ transfers to non-TBI case management)
- Transitions to Managed Care in Winnebago/Boone County in 2015
- Next round of Managed Care transitions occurred in FY 20
  - RAMP is currently serving 38 consumers as of July 2020 compared to 44 in August 2019.
  - RAMP served a total of 71 individual consumers during the fiscal year.
  - Consumers leave the program due to improvement, relocation outside of our service area, death, and or transition to managed care.

**Youth Education & Advocacy** - This program exists to give children with disabilities, and their parents, the skills and information they need to ensure that their child receives a fair and equitable education as do their peers without disabilities. The program also works with school district staff to help them understand their responsibilities to children with disabilities and how to appropriately accommodate their educational needs.



\*\*As of 8/1/2018, RAMP began charging families for this educational advocacy service using a sliding fee scale. Started counting # of referrals in FY 14.

### Key program Info:

- All services provided directly to the student such as skills training, peer support, information & referral, etc will be provided at no cost.
- All new families receive 90 minutes of free consultation; therefore, no family is turned away.
- Reduced fees are available for families who demonstrate financial need.
- Starting 8/1/20, RAMP temporarily paused charging families for educational advocacy in light of COVID and heightened needs of families.

### FY 2020 Outcome Data/Results:

86% of parents surveyed stated a better understanding of the special ed process, law, and their rights. (Target 75%)

79% of parents surveyed found the RAMP's self-advocacy training to be effective. (Target 75%)

86% of parents surveyed were satisfied with RAMP holding the educational team accountable. (Target 75%)

### RAMP surveys past youth served in prior years at both 1 & 5 year post graduation to determine long term outcome results:

91% of youth surveyed stated they graduated. (Target 90%)

62% of youth surveyed enrolled in a training or post-secondary education program and or are working. (Target 50%)

94% of youth surveyed stated their independence has increased due to their involvement with RAMP. (Target 90%)