

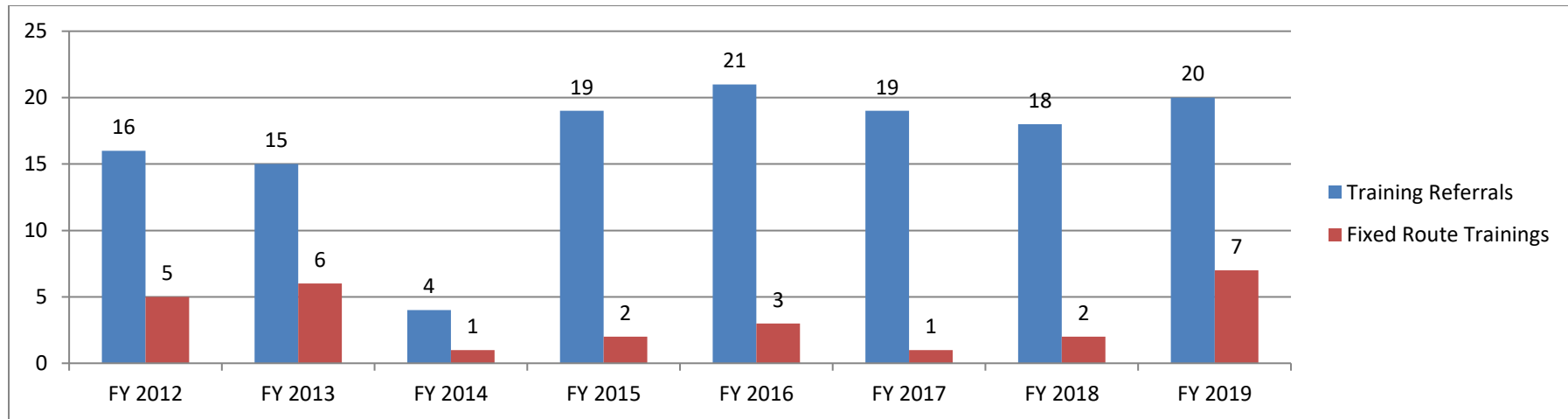


RAMP – Annual Program Report & Highlights July 1, 2018 – June 30, 2019

INDEX

Bus Training	Page 1
Community Reintegration	Page 2
Curriculum – iBelong	Page 3
Curriculum – Ignite	Page 4
Curriculum – TNT	Page 5
Employment – Adult Services	Page 6
Employment – Project SEARCH	Page 7
Employment – FastTrack	Page 8
Personal Assistant	Page 9
TBI Services	Page 10
Youth Advocacy	Page 11

Bus Training – funded by Rockford Mass Transition District (RMTD) to provide bus training skills to consumers who desire to utilize the bus system for independent travel, to provide disability awareness & sensitivity training to RMTD drivers annually, and to assist with appeals RMTD receives from para transit applicants/users.



Key program Info:

- RAMP has a partnership with Rockford Mass Transit to provide training to drivers and riders annually and to be available to assist with appeals.
- Provides information on the variety of transportation options for people with disabilities to the community at large.
- Assist riders/potential riders in determining best options for their independent living needs.
- RAMP began tracking the number of consumers trained on paratransit mid year – these trainings will get added to the chart in FY 20
 - **RAMP received a total of 128 requests** for information and/or training for RMTD’s fixed route or paratransit services during FY 19
- All targets met or exceeded during FY 19

FY 2019 Outcome Data/Results:

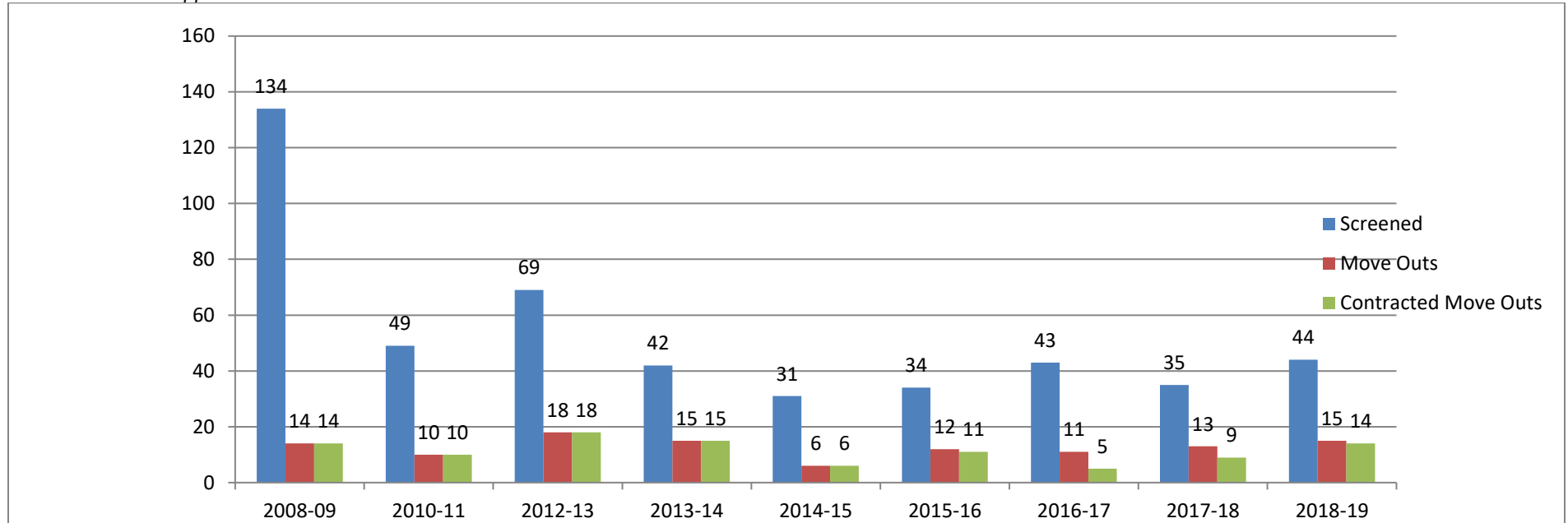
100% (128) of the consumers who contact RAMP for information, increased knowledge of public transportation system & options. (Target 100%)

75% (15) of the consumers surveyed, who received 1:1 bus training is now able to use the fixed route system independently. (Target 50%)

84% (53) of the drivers trained by RAMP stated increased comfort level of assisting riders with disabilities. (Target 80%)

67% (2) of Individuals trained have increased mobility allowing greater access to independence and full participation in life activities.

Community Reintegration Program/Money Follows the Person – funded by State of Illinois with purpose to transition 15 consumers from an institution back in to the community with home based supports.



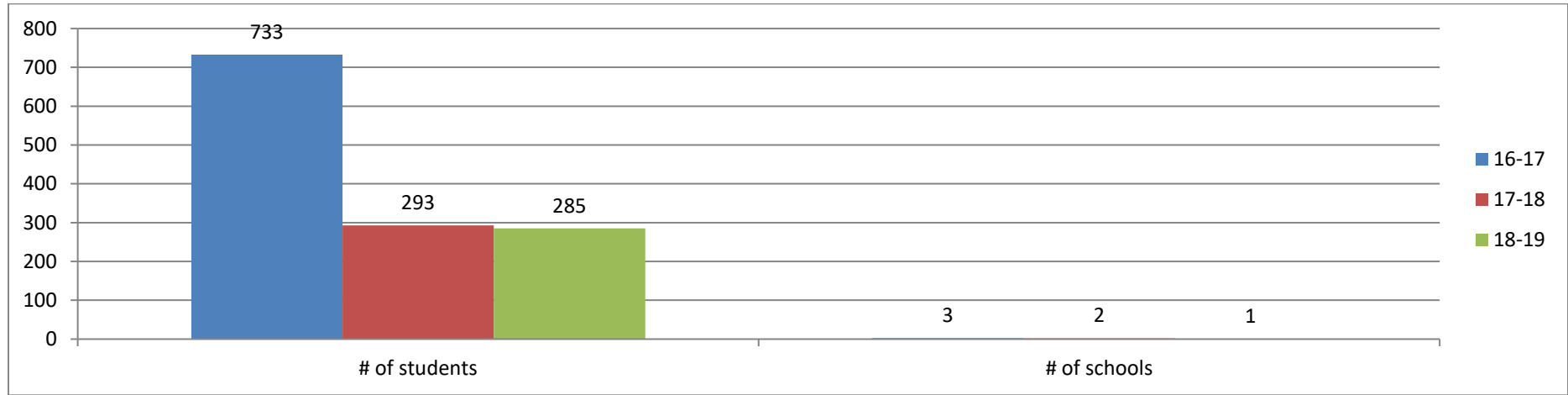
Key program Info:

- RAMP did not meet FY 19 goal of reintegrating 16 consumers. However, our CIL was recognized by the DHS for having the most reintegrations for FY 19 in comparison to other CILS across the state.
- One of the reintegration consumers did not count towards the contract because they refused to seek treatment for alcoholism and therefore the state refused to find them eligible. However, staff still provided support and guidance as they moved back into the community without program support or funding.
- RAMP projects increased referrals and move outs for FY 20 due to removal of age limits to be eligible.

FY 2019 Outcome Data/Results

100% or 13 of surveyed consumers served by RAMP who moved out of a nursing home, reported an increased quality of life. (Target 80%)

Curriculum Services: iBelong - is a Disability Awareness curriculum intended for grades Pre-Kindergarten – 6th, focusing on acceptance, believing in oneself, and how actions and attitudes affect others.



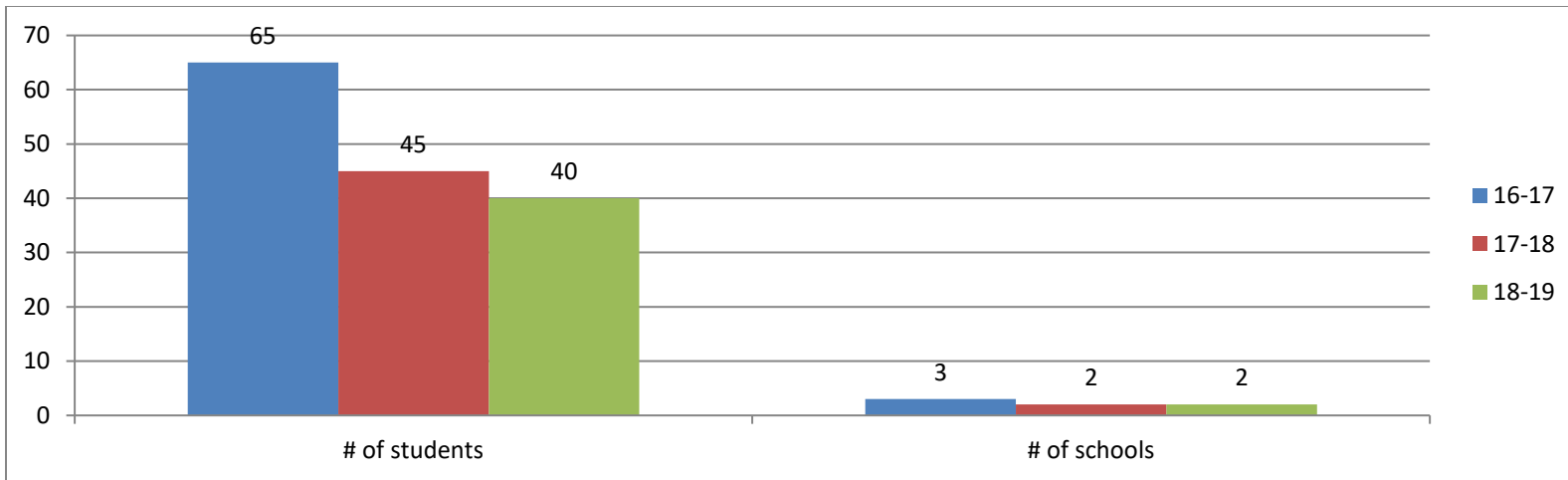
Key program Info for 2019:

- Presented 12 sections of iBelong (grades 3-5) at Jean McNair Elementary School.
- Students learned about 8 disabilities, including ADD/ADHD, Autism, Deafness, Blindness, Dyslexia, Communication Disorders, Motor Disabilities, and Down Syndrome.
- Students met or exceeded all targeted outcomes.

FY 2019 Outcome Data/Results from Jean McNair Elementary School in Winnebago, IL

- 100% of teachers surveyed (12) stated this program increased awareness and acceptance of individual differences (Target 85%)
- 100% of teachers surveyed (12) stated this program increased knowledge of terminology related to disability and acceptance. (Target 85%)
- 75% of teachers surveyed (9) stated this program increased use of socially appropriate language. (Target 60%)
- 100% of teachers surveyed (12) stated this program increased comfort in discussing disability related issues or own experiences. (Target 70%)

Curriculum Services: Ignite – designed to teach middle school students with high incidence disabilities to become active participants in their Individualized Education Plan (IEP) and Transition Plan meetings.



Key program Info for 2019:

- Presented 5 sections of Ignite (grades 7-8) at Belvidere South and Belvidere Central Middle Schools.
- Students learned about personality & communication styles, accommodations, IEPs, goal setting, note taking, study skills, and career exploration.
- Students exceeded all targeted outcomes with the exception of one.

FY 2019 Outcome Data/Results

31 or 89% of students surveyed plan to attend or have attended their own IEP/transition meeting. (Target 85%)

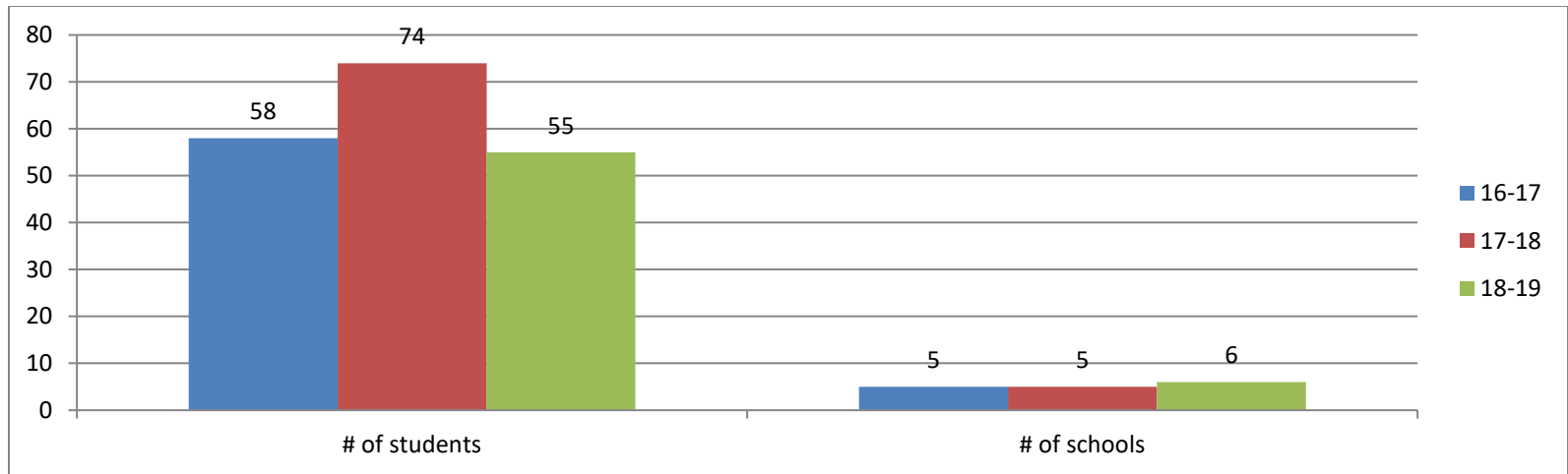
32 or 91% of students were able to identify their personality and communication styles. (Target 80%)

32 or 91% of students indicated they had practiced self-advocacy skills in 2 or more settings (Target 75%)

25 or 71% of students indicated they felt prepared to advocate for themselves at the next IEP or Transition Meeting (Target 75%)

30 or 86% of students selected a goal for employment and post-secondary education or training (Target 75%)

Curriculum Services: TNT – designed to teach high school students (ages 16-22) with high incidence disabilities essential knowledge and skills in order to prepare to live independently, obtain employment, and choose post-secondary education and training goals.



Key program Info:

- Presented 7 sections of TNT at DeKalb High School, Belvidere High School, Belvidere North High School, and Hononegah High School.
- Students learned about searching/ applying/interviewing for jobs as well as appropriate employment behaviors and banking, credit, housing, insurance, and post-secondary education and/or training.
- Students met or exceeded all targeted outcomes.

FY 2019 Outcome Data/Results

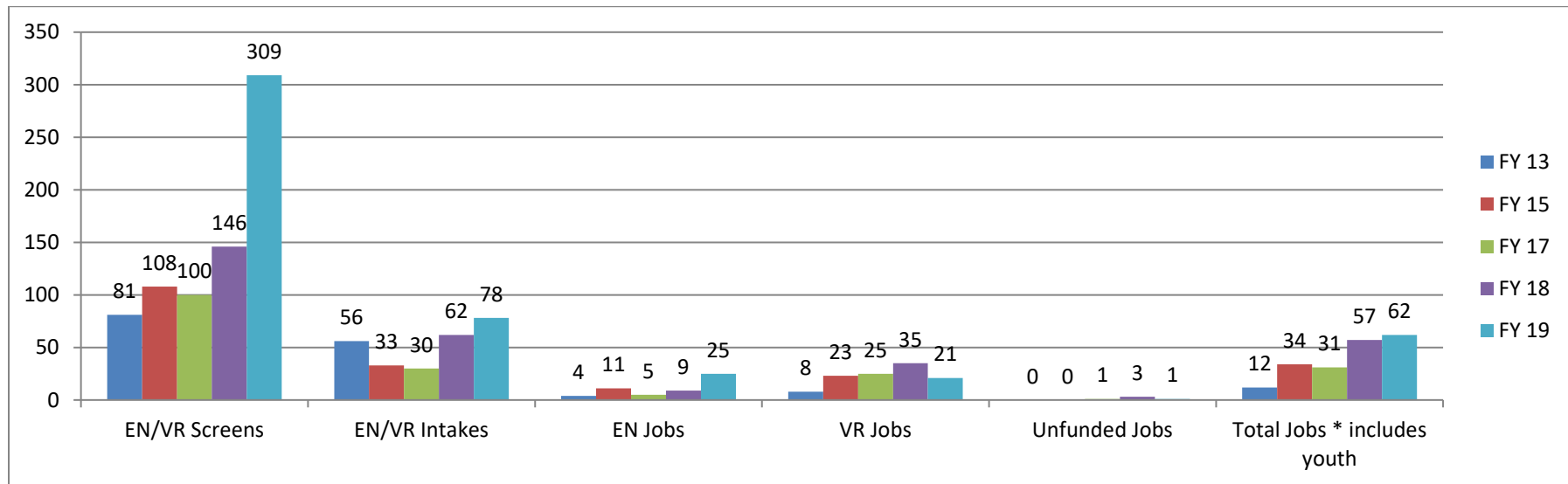
86% of students increased their knowledge of post-secondary education/training opportunities. (Target 75%)

87% of students increased their knowledge of independent living options. (Target 75%)

80% of students increase their job readiness skills. (Target 80%)

81% of students increased motivation for employment (Target 70%)

Employment Services – Funded by the State of Illinois Vocational Rehabilitation (VR) contract and Social Security’s Ticket to Work Program (EN). Many consumers transition from receiving our Employment Services via the VR contract to the EN contract. However, an EN/Ticket to Work may access RAMP services without ever having an active VR case.



FY 2019 Outcome Data/Results:

59% (71% year prior) of eligible consumers obtain a job as a result of working with RAMP. (Target is 80%)

- Due to the increase of consumers, we now have difficulty in accurately splitting outcomes and counting base consumer, we will be separating the reporting and outcome measurement for these adult programs in FY 20.

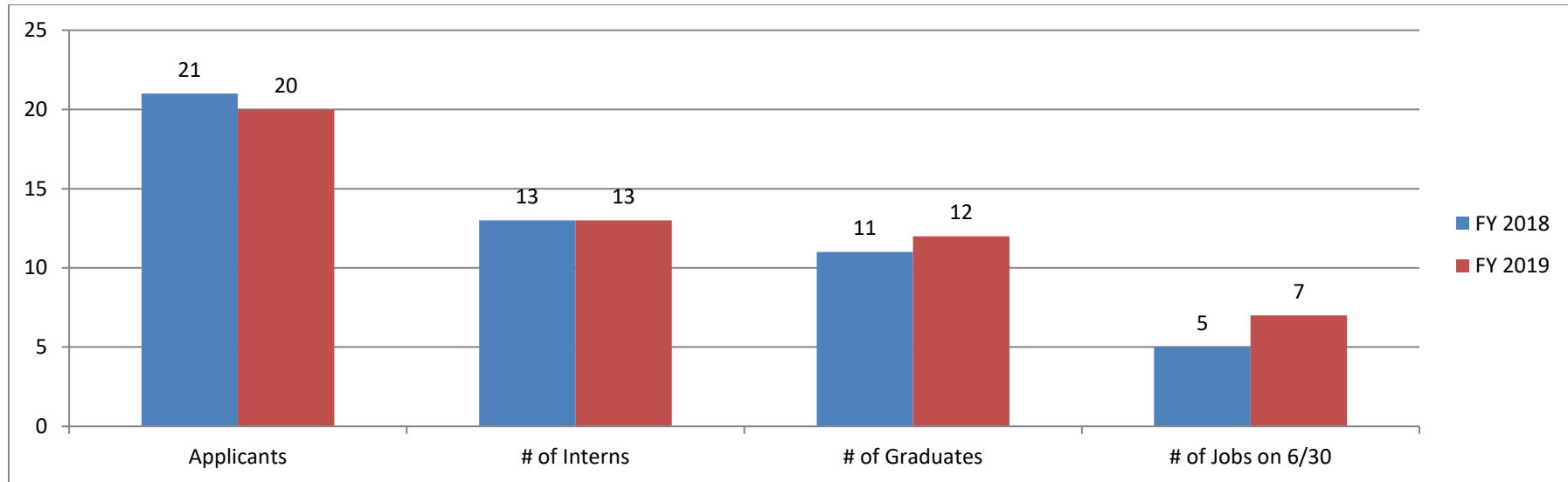
100% of consumers surveyed could state their strengths and were able to promote themselves. (Target 80%).

50% (53% year prior) of consumers surveyed after 12-month milestone reduced dependence on government assistance. (Target 60%)

Program Statistics:

	FY 14	FY 15	FY 16	FY 17	FY 18	FY 19
Average hours worked	27	29	28	26	24	25
Average hourly pay rate	\$10.49	\$11.83	\$10.85	\$10.27	\$10.78	\$10.82
Average # of applications	16	29	27	23	21	25
Average # of interviews	5	7	7	5	4	4

Employment Services/ Project SEARCH Mercyhealth Rockton Site– is a unique, business led, one-year school to work program that takes place entirely in the workplace. The selected students will work in three internships over the course of the year in combination with classroom instruction, goal setting, career exploration, and hands on training through worksite rotations.



Key program Info:

- Students who graduate in May, are not likely to get a job until after the new fiscal year that starts on July 1
- First year graduates: 11/12 are working in the community for at least 16 hours and are earning at least minimum wage.

FY 2019 Outcome Results:

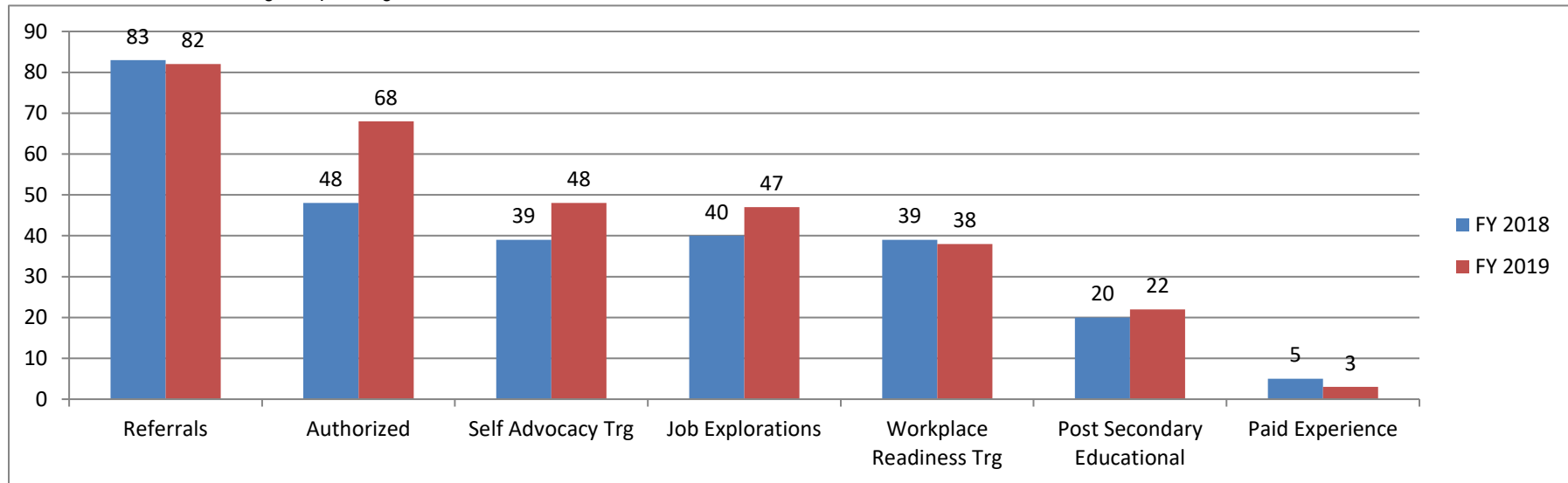
7/12 or 58% of 2019 graduates have obtained employment in the community. (Target 100% by May 2020)

11/12 or 92% of 2018 graduates are working as of May 2019. (Target 100%)

100% of those working, are earning minimum wage or higher. (Target 100%)

86% of those working, are working more than 16 hours per week. (Target 100% by May 2020)

Employment Services/Fast Track – Pre-Employment Transition Services for Youth funded by the State of Illinois Vocational Rehabilitation (VR); designed to prepare youth for educational and vocational goals post high school.



Key program Info:

- 2nd year of program
- Received an addendum mid-year to double our contract. Due to harsh winter weather and staff turnover we did not hit those increased targets.
- FY 20: there will be an additional staff person dedicated to this program and therefore RAMP should exceed targets as planned.

FY 2019 Outcome Data/Results:

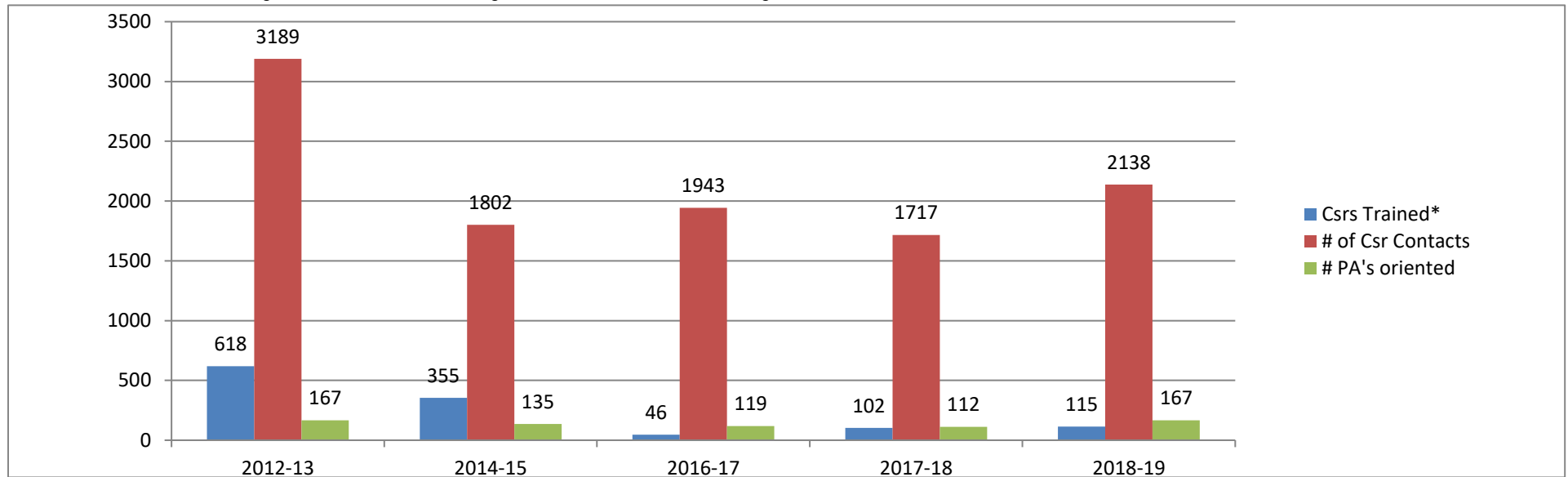
67% of youth served stated their desired career and/or education path (Target 75%).

75% of youth served completed the training offered (Target 75%).

26% of youth served obtained a job shadow and or volunteer opportunity in the community (Target 25%).

26% of youth served obtained a job (Target 10%).

Personal Assistant (PA) Referral Program – RAMP recruits and orients individuals in the community who want to provide personal assistance to eligible Home Services consumers. RAMP assists eligible consumers in learning how to recruit, hire and manage their own PA's.



* Csrs Trained: Prior to FY 17, "Consumers Trained" included anyone who contacted RAMP about a PA need; Starting in July 2016, **only** those who received PA Skills Training could be counted.

Key program Info:

- During FY 19, the contract transitioned to INCIL (IL Network of Centers for Independent Living) and therefore became a statewide contract. INCIL subcontracts this service to the CILS across the state. Therefore, no interruption or change in service to consumers.

FY 2019 Outcome Data/Results:

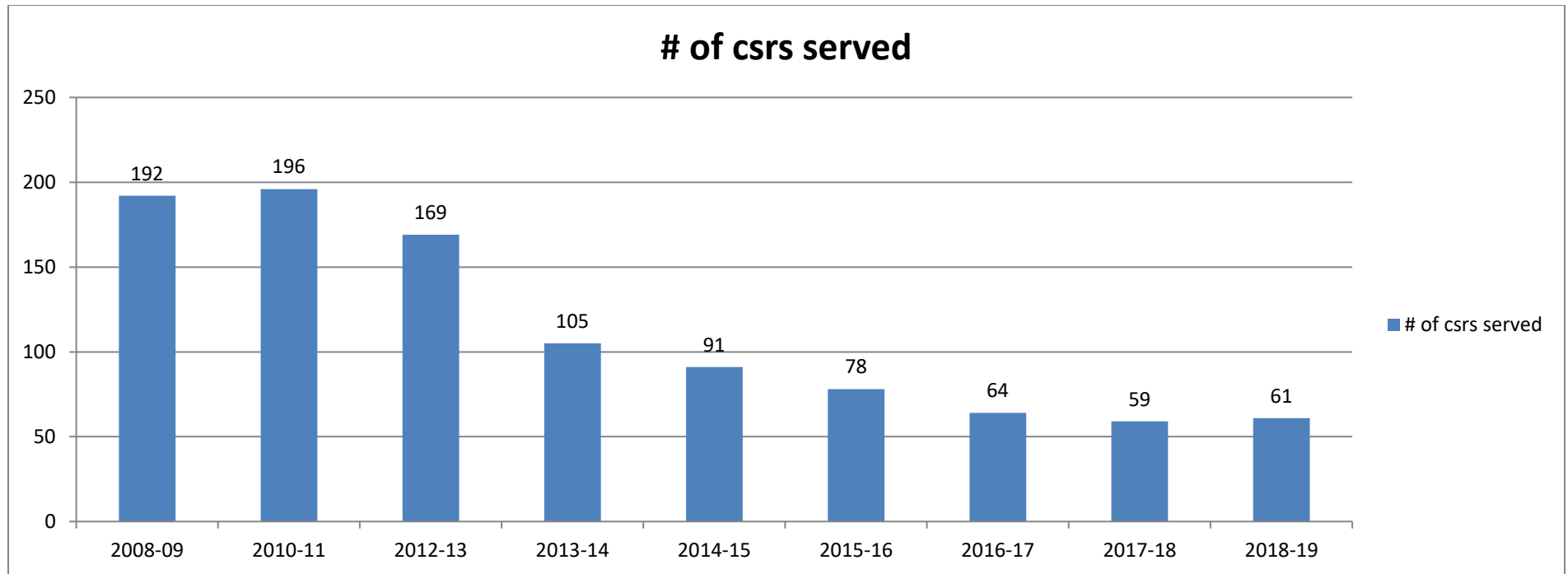
100% of consumers who have a PA related need will receive skills training and/or assistance. (Target 100%)

90% of consumers surveyed who used our PA Training Skills service found it beneficial. (Target 75%)

92% of consumers surveyed who used our service feel more independent recruiting and managing their PA than prior to RAMP's assistance. (Target 75%)

78% of the RAMP consumers who needed to hire a PA, successfully hired one. (Target 75%)

Traumatic Brain Injury Program – funded by the State of Illinois with purpose of providing intensive case management to consumers who have a TBI to ensure they are able to remain living independently in the home vs. an institution. RAMP staff have a minimum of monthly contact via phone and/or face to face.

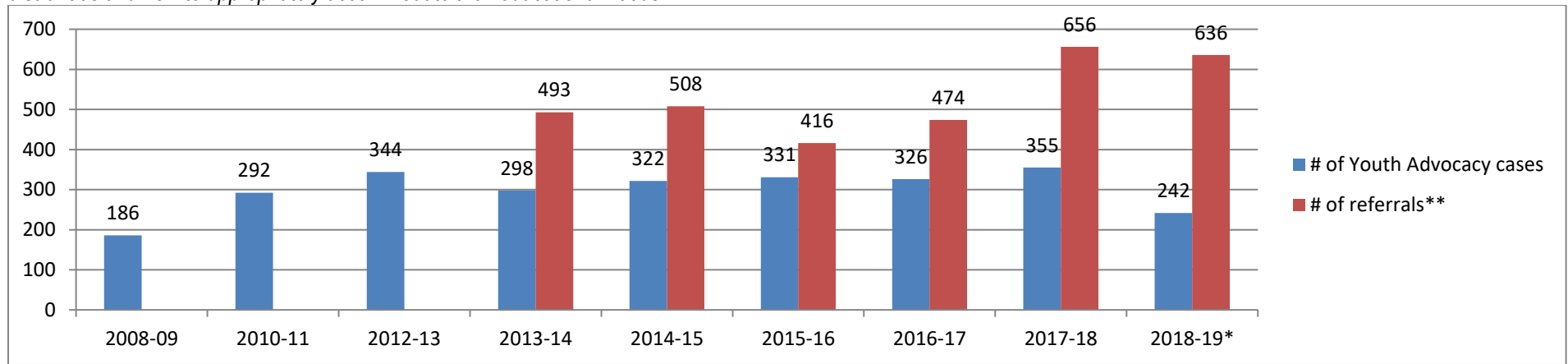


Key program Info:

RAMP's TBI Case Management Program has been trending downward for several years due to various factors including:

- State funding cuts (less people found eligible/ transfers to non TBI case management)
- Transitions to Managed Care in Winnebago/Boone County in 2015
- Next round of Managed Care transitions to occur in FY 20
 - RAMP is currently serving 44 consumers as of August 2019.

Youth Education & Advocacy - This program exists to give children with disabilities, and their parents, the skills and information they need to ensure that their child receives a fair and equitable education as do their peers without disabilities. The program also works with school district staff to help them understand their responsibilities to children with disabilities and how to appropriately accommodate their educational needs.



*As of 8/1/2018, RAMP began charging families for this educational advocacy service using a sliding fee scale.

** Duplicated counts, one referral can be counted every time it is reopened.

Key program Info:

- All services provided directly to the student such as skills training, peer support, information & referral, etc will be provided at no cost.
- All new families receive 90 minutes of free consultation; therefore, no family is turned away.
- Reduced fees are available for families who demonstrate financial need.

FY 2019 Outcome Data/Results:

88% of parents surveyed stated a better understanding of the special ed process, law, and their rights. (Target 75%)

100% of parents surveyed found the RAMP's self-advocacy training to be effective. (Target 75%)

88% of parents surveyed were satisfied with RAMP holding the educational team accountable. (Target 75%)

RAMP surveys past youth served in prior years at both 1 & 5 year post graduation to determine long term outcome results:

89% of youth surveyed stated they graduated. (Target 90%)

41% of youth surveyed enrolled in a training or post-secondary education program. (Target 25%)

53% of youth surveyed are working after graduation. (Target 25%)

82% of youth surveyed state their independence has increased due to their involvement with RAMP. (Target 90%)