

MANOS de CRISTO

Dental • Education • Basic Needs • Dignity

ANNUAL REPORT



2021

**FROM
OUR**
*Executive
Director*



Entering 2021, after an overwhelming 2020, we all felt relief. We began what we thought would be the new normal. However, less than 6 weeks into 2021, the ice storm hit Texas. At that point, we felt that it could be another challenging year. The year progressed with so many ebbs and flows, our staff learned to adapt quickly to new situations. YOU and YOUR support remained constant and saw us through the uncertain times.

Our Dental Center staff continued using the required PPE to keep them safe, all Manos de Cristo staff were vaccinated, and the Dental Center continued with the required CDC protocols. Patients returned for regular procedures and we were able to see 14,042 patients in 2021!

Our Education classes remained online throughout the year, allowing Manos to use volunteers from different parts of the country. We continued to refine, and improve our classes and students greatly benefited from the continuation of support needed to succeed in either ESL classes, Computer Literacy, or to obtain their Citizenship goals.

Finally, the cost of living has become a huge factor for our clients who utilize the Food Pantry and Clothes Closet. Multi-families per home has now become the norm as people struggle to pay rent, utilities, and other costs associated with living in Central Texas.

Our clients need you more than ever! YOU can ensure that the most vulnerable in our area continue to receive the help they need to thrive in our community. We are grateful for YOUR friendship and continued support of keeping people healthy in our community.

Sincerely,

A handwritten signature in black ink that reads "Julie M. Ballesteros". The signature is written in a cursive, flowing style.

JULIE BALLESTEROS
Executive Director

DENTAL CENTER

Manos continues to be one of the few low-cost dental centers in Austin, offering oral health care services to both under and uninsured individuals. Offering preventative, restorative and emergency care, the Manos Dental Center is a dental home to many in need. The Dental Center is committed to providing high-quality, affordable dental care to relieve pain, restore smiles, and prevent financially crippling medical bills. The dedication of the staff during the pandemic is a perfect example of our commitment to our patients. They remained ready and willing to see patients needing emergency care - keeping them out of hospital emergency rooms. Manos served over 14,000 patients in 2021!



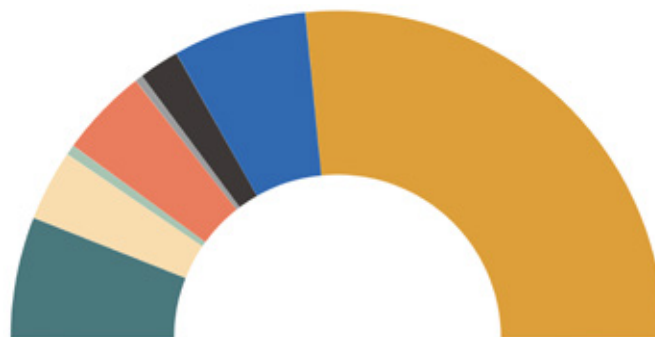
14,042
duplicated patients

15,656
appointments

39,569
procedures

3,390
emergency patients

DENTAL PROCEDURES PERFORMED IN 2021



Preventative (12%)

Prosthetics (1%)

Restorative (7%)

Oral Surgery (4%)

Endodontics (1%)

Adjunct Services (13%)

Periodontics (9%)

Diagnostic (53%)

EDUCATION PROGRAM



In 2021 Manos de Cristo continued to offer online classes. Our Education team welcomed volunteer teachers from various parts of the United States to teach online skills to our adult learners. Our classes include English as a Second Language (ESL), Basic Computer Skills, Citizenship, and Spanish Literacy classes. Manos de Cristo students often feel empowered to reach their goals and strive for new success in their life.

478 Total Students



BASIC NEEDS

The Manos de Cristo Food Pantry remained open during 2021 with safety precautions to serve as many people as possible. There was a high demand for food, as many in our community continued to feel financial stress due to the pandemic. Your support made it possible to feed families and individuals.

7,052

Individuals Served

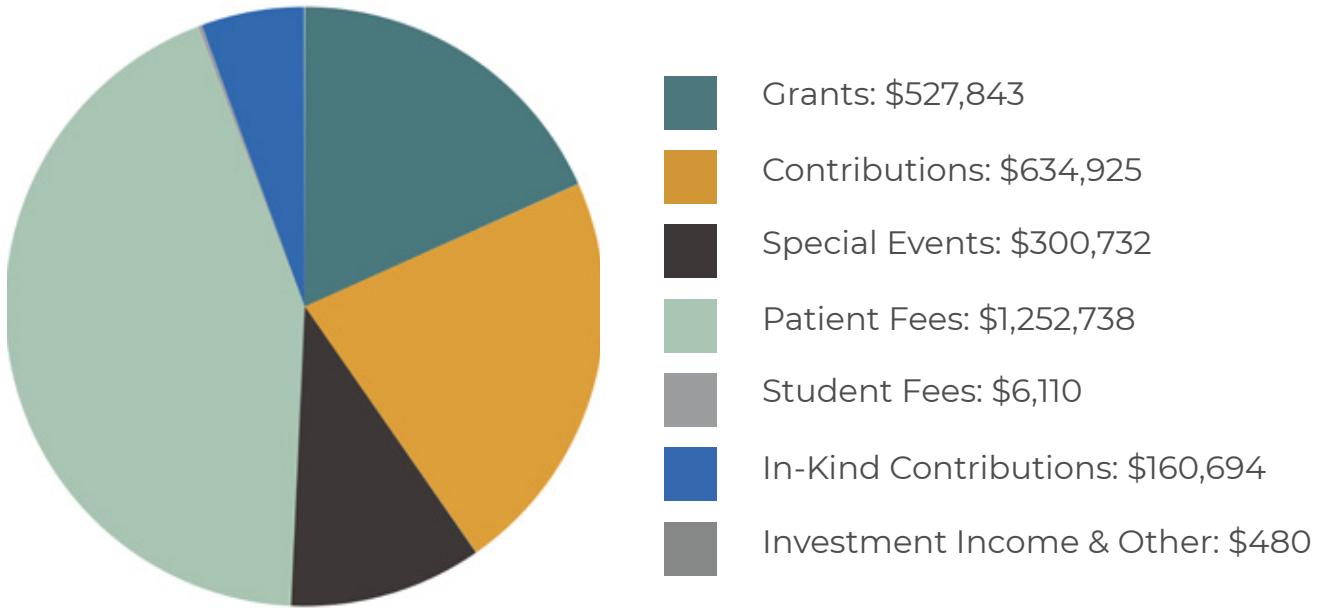
BACK-TO-SCHOOL PROGRAM

Manos de Cristo was unable to host our in-person version of the Back-to-School (BTS) program.

Manos de Cristo collaborated with Foundation Communities and school counselors to distribute backpacks filled with school supplies to children in need.

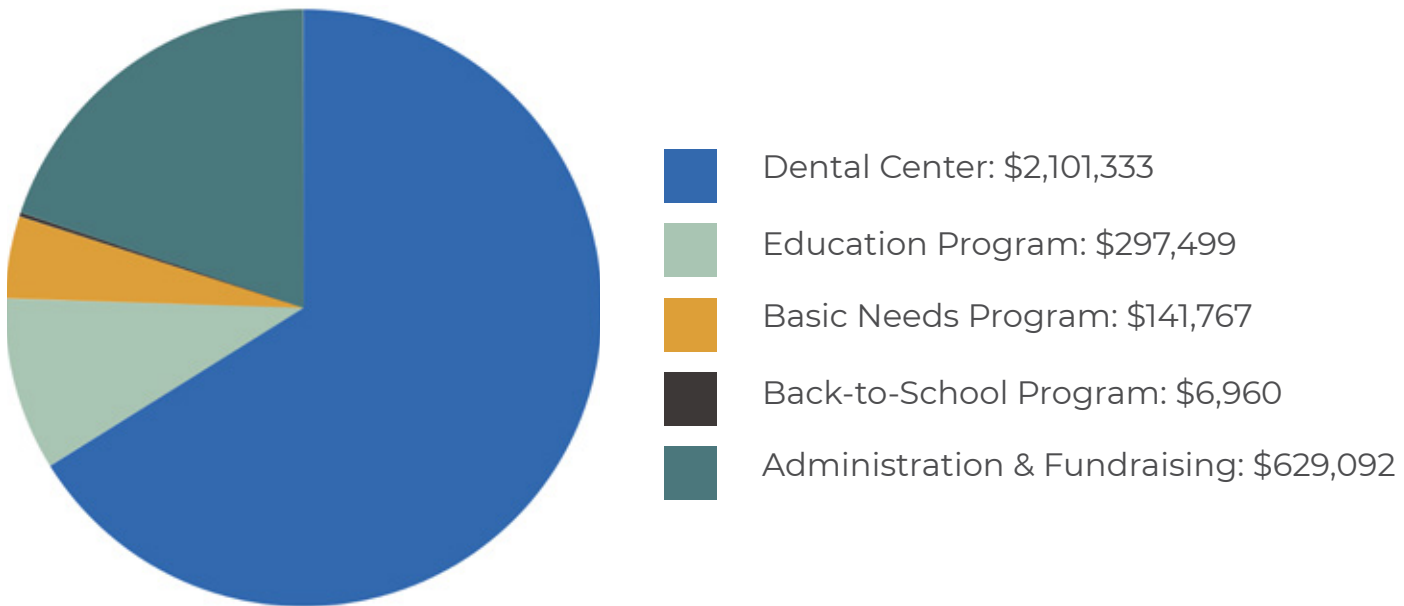
FINANCIALS

REVENUE



TOTAL REVENUE: \$2,883,522

EXPENSES



TOTAL EXPENSES: \$3,176,651

SPECIAL THANKS

We are grateful for our \$20,000 and above supporters:



StDavid's
FOUNDATION



WESTLAKE HILLS
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covenant
PRESBYTERIAN CHURCH

The Lola Wright Foundation

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Jane Hilfer and Alec Rhodes

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\$10,000 & ABOVE

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Dr. Kendra and Esteban Sandoval
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Gary McIntosh
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Rastegar Family Foundation
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\$1,000 - \$4,999

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Eugene Sepulveda
Rita Townsend
Sharon and Wayne Vincent
Dinah and Rod Welsh
Dr. David Yu and Dr. Wendy Wong

OUR MISSION

The mission of Manos de Cristo is to empower low-income individuals with a loving hand of assistance and without regard to age, gender, race, or religious preference. Manos de Cristo promotes dignity and self-reliance by meeting basic needs with food and clothing, providing essential oral care, and furthering educational development.

KEY STAFF

Julie Ballesteros
Executive Director

Diane Riehs, CFRE
Director of Development

Carl Floto
Director of Finance

Jessica Gardiner
Director of
Foundation Relations

Kendra Sandoval, DDS
Director of Dentistry

Maria Gamez
Basic Needs Coordinator

Lauren Tarnow
Co- Director of Education

Maria Palacios
Co-Director of Education

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Kellie Rastegar

Hannah Reed

Julie Sluder



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