GIVE HOPE EVERY DAY

Gratitude Report 2021
HELPING PEOPLE THRIVE

Building well-being so everyone can reach their full potential

<table>
<thead>
<tr>
<th>Count</th>
<th>Description</th>
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<tbody>
<tr>
<td>3,871</td>
<td>Veterans rebuilt their lives with jobs and stable housing.</td>
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<tr>
<td>997</td>
<td>Individuals and families improved well-being through behavioral health and addiction recovery services.</td>
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<td>2,438</td>
<td>Men and women with criminal justice involvement built productive paths back into their community.</td>
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<tr>
<td>557</td>
<td>Families and individuals built a new foundation with safe, affordable housing.</td>
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<tr>
<td>1,917</td>
<td>Individuals &amp; families received food and clothing assistance.</td>
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YOU MAKE AN IMPACT

Your kind heart helped 9,780 individuals.

447 Volunteers gave 8,118 hours of their time and talent to make a difference.
And because of your kind heart, she and her daughter found safe refuge at Volunteers of America.

You helped Amanda find hope and believe in herself. With safe housing as her new foundation, Amanda is now able to focus on building a path to well-being for her family.

And because your love gave Amanda renewed faith, she is attending school and working on her dream of becoming a pediatric radiologist.

“\textit{It is such a great feeling knowing that my goals are within my grasp.}”

You gave Amanda and her daughter hope for a future filled with joy and new beginnings.

Read online about Amanda finding hope again: voaohin.org/stories/amanda

Because of you, Amanda and her daughter are thriving and living their best lives together. They enjoy hiking, going to the park, and craft projects on rainy days. They find peace in everyday life.

But, it wasn’t always like this. Two years ago, Amanda was just surviving in what she called an unhealthy relationship. She was suffering from emotional and physical pain. And, for too long, she remembers feeling alone and isolated, unable to see her own light amidst the dark shadows surrounding her relationship.

One night this all changed. Amanda found her voice and knew she needed help. She packed what she could and left her old life behind.
Because of your kind heart, Jesse has a new start and a positive outlook on his future. Jesse, a U.S. Marine Corps Veteran, has hope for the first time in a long time.

After years of battling addiction, homelessness, and a recent cancer diagnosis, Jesse’s mental and emotional health suffered. He was at his breaking point and knew something had to change to improve his well-being.

That is when he found himself at the doors of Volunteers of America’s Veterans Resource Center. It was here where Jesse was able to take the first steps to rebuild his life.

Because of you, Jesse was connected to safe and healthy housing, an apartment he could call home, and no longer had to worry about where he would sleep.

“I don’t think I would have made it. They are there with you the whole way to help you through all of your problems so you can be successful.”

“‘I never felt like I was doing this alone.’

Today, Jesse is sober. He feels he has all the tools he needs to maintain his health and well-being. He’s also grateful to be cancer free. He feels truly blessed.

With you by his side, Jesse is looking toward the future and living a healthy lifestyle.

Read online about Jesse finding hope again: voaohin.org/stories/jesse

Because of you, a woman experiencing homelessness has regained confidence.

“‘As long as you stay focused and do the work, they’ll help take care of you. It’s great to finally be in a place of self-actualization and bettering myself.’”

- Rachel

Rachel, reflecting on how she found hope again after losing everything during the pandemic.
UPLIFTING LIVES TOGETHER

68 Programs and thrift stores helping people reach their full potential

20 Impact areas across two states bringing hope

OVER 900 Team members making a difference

FINANCIALS

Government 64%
Public Support 33%
Other 3%

Revenue $72,433,790

Expenses $64,515,989

Program Services 84%
Management & General 14%
Fundraising 2%

For a full copy of the audited financial statements, please visit voahin.org/financials
YOUR KINDNESS CHANGES LIVES. THANK YOU.