Resilience is what makes us get up when we fall. It's why we travel long distances in search of a better life, no matter the perils. When we started Lending Circles, some said: "It won't work. You'll fail." But we kept moving forward. That's because our program is grounded in what matters most: family, community, and the relationships that bind us with one another.

In the last ten years, we scaled Lending Circles throughout the country, but we also changed the conversation about what matters in people's financial lives. And we are proof that you can build and scale financial products while still staying rooted in community, true to your mission, and agile in your delivery. It's how we step up to the plate to protect thousands of Dreamers. And this year, we are stepping up by going mobile.

MyMAF app is not just any app. This one uses the best of finance and technology for the good of the people. This one is about being culturally relevant and bridging the technology gap. More importantly, it's about showing our clients that they matter - and that's the secret of our success.

-Jose Quiñonez

How We Rose Up

In 2019, we knew we couldn't operate by the usual playbook. We innovated, launched five new programs and services, expanded two more, and laid the foundation to keep on creating new solutions.

ADAPTING & RESPONDING

With DACA facing a tenuous future, we knew we had to change course to help community members obtain affirmative relief. We doubled down on our commitment to Dreamers and immigrant communities and launched a zero-interest immigration loan program, covering the cost of becoming a citizen, obtaining a green card, and more.
RAISING OUR VOICES

Amidst an onslaught of anti-immigrant and harmful federal policies, we fought back. While the current administration separated families at the border and proposed outrageous standards to receive a visa or a green card, we advocated for the freedom, dignity, and respect of our communities. And we are only getting started.

UPLIFTING STORIES THAT MUST BE TOLD

We talked to clients and partners across the country. We celebrated their triumphs and shared in their heartbreaks. And we provided a platform for them to tell their stories. As DACA scholarship recipient Rosa put it so beautifully, “The most powerful way to convey my message is to show people who I am.”

FORMING NEW PARTNERSHIPS

We believe in the power of partnership to achieve ambitious goals. We’ve worked with 65+ high-impact organizations to bring Leading Circles to their communities. In 2018, we were thrilled to welcome Canal Alliance of Marin County, CA into our national network of Leading Circles providers. We know we aren’t alone in this fight.

AND, WE LAUNCHED A MOBILE APP: MYMAF

MyMAP gives clients autonomy to direct their financial journey. Clients decide where they want to begin, whether it’s learning about credit or watching a video about exploring their investment options. Clients can choose from 70+ action items to work towards, providing clients with a structure to create their own action plan. The app empowers clients to set the agenda based on what is most relevant to them and supports them with resources, tips, and motivation to get to their goal.
How We Transformed

Technology and research have always been a core part of MAF’s work. But we realized that we needed to reorganize ourselves to fully harness the transformative power of technology to better serve our clients at scale. As a result, we created the MAF Lab as an R&D team that aims to build better products and programs to meet the needs of the communities we serve.

The MAF Lab

We’re bridging the best of the nonprofit and for-profit worlds. We’re drawing on best practices in user research, design thinking, and agile development to create a virtuous research and development cycle. We research to assess strengths, understand needs, and then build products to leverage those strengths to meet those needs. We build products for people who are often left out of tech developments and formal financial markets.

AGILE, BUT TRUE TO OUR VALUES

For the MAF Lab, resilience means using the best tools available to quickly communicate the resources and supports to succeed.

RESEARCH AS A FOUNDATION

Our approach is to assess strengths and needs, and then design products around them. We always have our products meeting those needs, and determine what needs to be released.

WE LEVELLED UP OUR TEAM

We grew our internal team and moved into our own office space. We also capitalized on the support of our Tech Advisory Council, growing the council from 6 to 15 people in 2008. Strength is built from within.
The MAF Lab is the apex of MAF’s strengths as a direct service nonprofit, a financial services provider, a data-driven tech organization, and a force for social innovation.

We Deliver on Our Impact

**IN 2018:**
- 36K+ PEOPLE PARTICIPATED IN MAF PROGRAMS
- 2,819 ZERO-INTEREST LOANS PROVIDED
- 2,744 DACA FEE ASSISTANCE GRANTS ISSUED

**TO DATE:**
- 68K+ PEOPLE PARTICIPATED IN MAF PROGRAMS
- 10,636 ZERO-INTEREST LOANS PROVIDED
- 7,932 DACA FEE ASSISTANCE GRANTS ISSUED

**2018 Programs Spotlight**

- 7 NEW PROGRAMMATIC OFFERINGS

We added new financial education and loan products, expanded the reach of existing programs, and launched the MyMAF app.

**10 Years Programs Spotlight**

GROWING OUR REACH IN 10 YEARS

In 10 years, we’ve lent close to $500K to more than 600 borrowers, issued over $2.8M in the assistance to nearly 60 DACA recipients, offered financial education to over 10K visitors to local Mexican Consulates, and even started getting our first MyMAF app downloads.

A Year of Financial Resilience

MAF is proud to report another year of strong support from our amazing funder community, enabling us to serve more clients than before. As we look ahead toward growing and scaling our programs, we remain committed to fiscal prudence to ensure sustainability and high-quality programming for every community we serve.
2018 Financial Snapshot

SUPPORT ALL AROUND

This past year, we had strong performance across our key revenue streams. With several donors providing multi-year grants, we’re deepening our impact and continuing our work for years to come.

INVESTING IN COMMUNITIES

We continue to invest in building programs that meet the financial needs of our communities. That includes Research and Development, to create scalable solutions to promote financial inclusion.

10 Years Financial Snapshot

$27M RAISED IN 10 YEARS

Over the past 10 years, our supporters have invested nearly $27M in building resiliency and improving the financial futures of our communities.

CREATING EFFECTIVE FINANCIAL PRODUCTS

We’ve created products to help communities build credit, pay for immigration applications, and secure their finances. Through all of this, our default rate has remained much lower than the industry average.

One Decade of Lending Circles

What better way to mark our 10-year anniversary than to reflect on strengths in the communities we work with? “One Decade of Lending Circles” features ten insights we’ve gained from ten years of social lending.
Celebrating 10 Years

In October 2008, we formed our first Funding Circle. In December 2018, we celebrated MAF’s 10th birthday with style! Wine, dinner, craft cocktails, and 200 of our closest friends and allies.

And we will continue to stand resilient in 2019

If ten years has taught us anything, it’s that we need to keep up the fight. It’s about joining together to build breakthrough innovations that bring about real change to the communities we serve. Communities who are vulnerable to our nation’s broken immigration system need innovations to more easily firm up their status. Communities who are vulnerable to the latest economic scam need better access to low-cost financial products. Communities targeted with a long history of institutional racism need more opportunities to secure and build wealth. Let us not allow Silicon Valley to only provide radical advances for the 1%. Instead, let us join together to learn about the needs of our communities, and put our best efforts to solving them.
thinking and resources forward to bring about real change to the 99%.

More amazing things are happening:

- **Get innovative.** The most inspired solutions come from embracing the beauty and complexity of the human condition. This April, we're hosting a 2019 MAF Summit like no other. Join your colleagues in nonprofits, tech, finance and the social sector to cross-pollinate for social change.

- **Step it up with a new book.** *Credit Where It's Due* blends a history lesson on financial justice with an analysis of MAF's own credit-building models. You'll get the story of MAF and learn about a new framework: financial citizenship. Who wouldn't want to participate in a financial system that fosters social belonging, dignity, and respect?

- **Follow the MyMAF Challenge.** This year, we'll be opening up a challenge for up to 10 nonprofits across the nation for the chance to win early access to a customized version of MyMAF. Stay tuned for updates about how to participate in or support the challenge.

WITH SPECIAL THANKS TO OUR:

STAFF | BOARD | FUNDERS | ADVISORY COUNCILS | PARTNERS

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