This report represents The Big Fix's responses to Charting Impact, a joint project of BBB Wise Giving Alliance, GuideStar USA Inc, and Independent Sector. Charting Impact uses five simple yet powerful questions to encourage strategic thinking and help organizations share concise information about their plans and progress toward impact.

The Big Fix
8927 Sherman Valley Rd. SW, Olympia, WA 98512
360 -259-9149
www.thebigfixuganda.org

Mission:
To alleviate the suffering of animals through veterinary service, spay/neuter and education. Our work is primarily carried out in Northern Uganda.
The content of this Charting Impact Report is the sole product and responsibility of The Big Fix. This report does not in any way represent an endorsement from Independent Sector, BBB Wise Giving Alliance, or GuideStar, nor does it represent fulfillment of the BBB Wise Giving Alliance’s Standards for Charity Accountability. For more information on Charting Impact, visit www.guidestar.org/chartingimpact
1. What are we aiming to accomplish?
We aim to be a leading organization in Africa in promoting the health and well-being of animals, to improve the quality of veterinary care for animals, to provide free veterinary services for all animals in need, to humanely control rabies in Uganda, to humanely control populations of dogs and cats through spay/neuter, to achieve a day in Uganda when all dogs and cats have a good home where The Five Freedoms are met, to promote kindness and compassion toward all living beings, to promote good human-animal bonds through programs such as our Comfort Dog Project, to teach people to be loving guardians of all the animals in their care, to teach people to reject cruel methods of dog training in favor of positive reinforcement training, and to develop young leaders who will carry forward our mission.

2. What are our strategies for making this happen?
1. We promote animal health and wellness by providing comprehensive free veterinary services in Northern Uganda's remote and impoverished villages.
2. We control dog and cat populations (thus working toward the day when all animals have good homes and adequate care) through a strategic plan of spay/neuter, including trap-neuter-return of feral cats.
3. We work toward rabies control by providing free rabies vaccination, cooperating with local, district, national and international agencies in employing the most effective and humane rabies control strategies, and by carrying out a rabies surveillance and response program (whereby we are notified of any suspected case of rabies, confirm rabies through field testing, investigate and identify bite victims, and administer post-exposure vaccinations).
4. We promote good human-animal bonds by educating school children about the importance of animal kindness, distributing our story book (written in English and the local language), holding essay and drawing contests which promote compassion, administering 40 animal kindness clubs, holding leadership training annually for club leaders to empower them to carry out our mission in their schools and villages, and by administering East Africa's only animal assisted intervention program - The Comfort Dog Project.

3. What are our organization's capabilities for doing this?
We have an exceptionally devoted team of people who have devoted their lives to carrying out our mission. Those who have worked with us have offered high praise, as evidenced by the letters of recommendation posted on our website. We have demonstrated success in mobilizing communities and working well with local and district leaders to carry out our work. We have the support of all government entities and with many international organizations that support and advise us. We have equipment and tools to carry out our work. In October 2015, we were given a grant to build Uganda's first free veterinary hospital on 4 acres of land we own in Gulu, Uganda. The hospital opened in September 2016 and our facilities include recovery and lodging kennels, and a volunteer house. We have developed volunteer exchange programs to help support our work.

4. How will we know if we're making progress?
We measure our progress in two ways: the numbers (number of animals treated, number of surgeries performed, number of schools visited, number of people educated/trained, number of war trauma survivors counseled) and the individual stories showing the impact of our work on people and animals. We report on both measures of success in our quarterly newsletter and annual reports, all of which are posted on our website.

5. What have and haven't we accomplished so far?

The Big Fix
GuideStar Nonprofit Profile Charting Impact Report • Last Updated on 11.27.2017
To date, we have treated more than 53,000 animals and performed more than 3,800 surgeries. Our hospital is now open 7 days a week. We manage 19 very active school-based animal kindness clubs. We have trained 30 dog-guardian teams in our Comfort Dog Project and program graduates now serve as community dog rescue officers, home check officers, field educators, mentors, and dog trainers. Historically, we have offered our services in Gulu and Omoro Districts and the health and well-being of animals in these areas has improved greatly. We need to continue to serve these areas but also to better serve Nwoya, Amuru and Pader Districts, where tens of thousands of companion animals go without any rabies vaccination or veterinary services of any kind, and education is needed in the community to improve animal welfare.